Terry Hill of Lilly Systems & Solutions (e-mail terry@lillysystems.com)

Setting up the "Custom Dunning Messages" for OpenEMR. Go to Administration=>Globals You will see a tab on the right hand side of the screen called "Statement". The Option for "Use Custom Statement" allows the printing of the office visit codes instead of the "Office Visit" that normally prints. These 992XX codes will need to be in the code database in order for this to work. Checking the option "Use Custom Dunning Messages" will enable the dunning messages to appear on the statements.
Terry Hill of Lilly Systems & Solutions (e-mail terry@lillysystems.com)

The number of days before showing the message and the content of the message are completely up to the user. The first four options are setup in the program to check if the age date is less than or equal to that number. The fifth message is setup in the program check if the age date is greater than or equal to that number.

Figure 2
Terry Hill of Lilly Systems & Solutions (e-mail terry@lillysystems.com)

The dunning message will print as the last line of the statement detail. I have also included the ability to print the "Billing Message" on the statement program that I have included with this enhancement.

Figure 3