OpenEMR Users Guide

Based on Version 3.1.0

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Getting Started

Getting to the Login Page

In your browser's address bar you will need to enter the location of your OpenEMR installation. For most users this address will consist of the name of your server followed by a forward leaning slash, "openemr" and another forward leaning slash. This should look like this:

http://MyServerName/openemr/

Be sure to check with your Administrator, as the location of your OpenEMR installation may be different. As an example the OpenEMR live demo is located at: <u>http://www.oemr.org/demo/openemr/</u>

Once you have entered the correct address, you should be presented with the login screen:



Logging In

The login screen contains two input boxes: Username and Password. The first time you log in to a fresh installation of OpenEMR you will need to log in as "admin" with a password of "pass". Your administrator may provide with a your own username and password. (Note that the OpenEMR login is case-sensitive.) Once you have entered the correct username and password, simply click the 'Login' button or press 'Enter'.

Changing Passwords

If this is your first time logging in to OpenEMR it is recommended that you change your password to something more secure. To do this select 'Password' from the navigation list on the left, found under 'Miscellaneous' in the Tree View navigation scheme.



This will bring up the "Password Change" screen. Enter your new password into the two input boxes, make sure you type the same thing into each box. And remember that OpenEMR's username and passwords are case sensitive!

Once you've done this, click the 'Save Changes' button. You will then be required to login again with your new password.

Main Screen & Navigation

A successful login will bring you to the main screen of OpenEMR. The user is presented with two windows, the Calendar, and below that, the Patient Notes & Authorizations page.

Navigation

OpenEMR can be configured with your choice of three navigation schemes. Traditional, Tree View, or Radio Buttons. You can specify which scheme you would like to use by editing the file openemr/interface/globals.php (Detailed instructions can be found <u>here</u>.)

Traditional

The Traditional navigation scheme uses context-sensitive menus located at the top of the screen, which change depending on what page is being viewed. The patient search function is also located at the top left corner of the screen.



In the Traditional navigation scheme related pages are linked. Pages load simultaneously to facilitate the data entry process.

Tree View

The Tree View is the default navigation scheme for OpenEMR 3.1. This navigation scheme presents a hierarchical list of page links on the left side of the screen which can be directed to load in either the top or bottom widow of the main screen.

The patient search function is located below the navigation list on the left hand side of the screen.



Radio Buttons

The Radio Button navigation scheme functions similar to the Tree View except that the links are presented as an unordered list, with a series of radio button to the right and left of each item.

Selecting the left radio button will load the desired page in the top window, while selecting the right hand button will load the page in the bottom window. You can also disable the top or bottom window by clicking on the appropriate checkbox at the top of the navigation menu.

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Setting Up Your Clinic

To begin using OpenEMR, navigate to your server's installation directory and log in using your assigned username and password.

A successful login brings you to the appointment calendar. Before you begin scheduling appointments you'll want to configure some basic information for your users. To start setting up your clinic, select 'Admin' from the navigation list on the left of the screen. If your using the Tree View navigation scheme, this will bring up a list of available administration pages. Click 'Facilities' to bring up the Facility Administration page.

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This is one of several pages within the Administration section of OpenEMR. Administration also includes sections for managing your facility's Forms, Practice information, Calendar categories, Lists, Database administration, and more. Links to these sections can be found at the top of the Administration window, or in the left hand navigation list under 'Administration' if you are using the tree view.

Facility Administration

We'll start by setting up your facility for your users. There is a default clinic already built in. It will need to be updated with the correct information for your clinic. To do this, click 'edit' next to the line labeled "Your Clinic Name Here"

This takes you to the Edit Facility page.

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Enter the correct name, address & contact information for your clinic. This information will be used for billing, so make sure to include who to direct billing information to, and enter your facility's NPI and CLIA number. Indicate whether your facility is a billing and/or service location by clicking the checkbox next to the appropriate option. If your clinic is a billing location, you may also want to check the "Accepts Assignment" box.

When you are finished entering your clinic's information click the 'Update' button, then click 'Back' to return to the Facility Administration page.

Your clinic may have additional facilities in which care is given, such as a hospital. To add these, enter them into the "New Facility Information" section and click the 'Add' button.

User Administration

Clicking 'Users' at the top of the screen (or on the left side in tree view) will bring you to the User & Group Administration page. The bottom of the this page contains a list of your clinic's users. If you have not yet added any users, then only "admin" will be shown.

You can add a new user by filling in the form to the right of the "New User" heading and then clicking 'Add.' Or you can modify an existing user by clicking the 'Edit' link next to that user's name.

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Clicking 'Edit' will bring up the User Administration page. Here you can edit a user's password, facility information and access controls, as well as their authorization status. Authorized users are practitioners, and will appear in the appointment calendar. They can also be associated with encounters for billing purposes, and are able to authorize encounter information entered by non-authorized users so that the encounter will be billable.

Make sure that your practitioners are 'Authorized' by clicking the check box in the User Administration page. Other facility staff do not need to be authorized. Practitioners will also need their UPIN and Federal Tax ID entered for correct billing, as well as their Federal Drug ID for prescription writing.

Once your users' information has been updated successfully click 'Save' and then 'Back' to return to the User & Group Administration page.

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Practice Administration

Next you'll need to enter the relevant practice information for your clinic. This includes pharmacy and insurance company information, as well as the types of documents your clinic accepts.

Clicking the 'Practice' link at the top of the screen will bring you to the Practice Administration page.

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Click 'Add a Pharmacy' to enter the contact information for your clinic's pharmacy. A drop down menu lets you select the preferred method for transferring prescription information. Once you've entered the correct information, click 'Update' to save your new pharmacy.

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Before setting up any insurance companies, you'll want to enter your X12 Partner information. These are the clearinghouses or large payers to whom you will send electronic billing. Most practices will probably just use a single clearinghouse.

To add one of these clearinghouses, click on 'X12 Partners' and then click 'Add New Partner'.

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The ID numbers that you enter here will need to be provided to you by the clearinghouse/partner. The Version number refers to the version of the X12 837p protocol specification used and should probably not be changed. Click 'Add' to save the information you've entered.



Selecting 'Insurance Companies' from the links to the left of the page brings up a list of Companies that have been added to your clinic. If this is a new installation of OpenEMR, this list will be empty. You can add a new insurance company by clicking 'Add a Company'. Or, you can edit an existing company by clicking on it's name in the list.

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Once you have entered the correct information, click 'Update' to save any changes, or add the new company to the list.

In practice, many insurance companies have multiple insurance plans with a separate billing address for each plan. At this time, you will need to add each plan as a separate insurance company.

Many insurance companies also assign their own doctor-specific ID numbers, and these numbers must appear in your claims. Click on 'Insurance Numbers' to see a list of your clinic's providers and their default ID numbers.

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Click on a provider's name to bring up a list of insurance companies and the corresponding ID numbers that have been entered for that provider.

Selecting 'Add New...' presents a form for adding this provider's numbers for another insurance company. Fill in this information and click the 'Add' button to save. You can also edit an existing set of numbers by clicking on the company name in the list.

Note that one of the selections in the drop down list of insurance companies is "Default"; you can use this to fill in default numbers for insurance companies not otherwise entered.



Next click on 'Edit Categories'. This displays a hierarchy of the different types of documents that you can attach to a patient. The default set is shown. To add more categories click on the desired parent name, fill in the name of the new document type, and click 'Add Category'



Lists

Select 'Lists' from the menu at the top of the Admin page. This brings you to OpenEMR's List Management system. This is where many of the selection lists within OpenEMR are stored and edited. Before you begin using OpenEMR you will need to populate these lists with data appropriate to your clinic.



Select 'State' from the drop-down list. OpenEMR comes configured with only one state by default. If your clinic sees patients from only one state you can simply replace the default state by clicking in the 'ID' and 'Title' fields and replacing them with the appropriate information.

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Alternatively, you can add multiple states by filling in the empty fields that are provided for you. You can also specify which state you would like to use as the default by selecting the checkbox next to that state.

When you are finished modifying the list, click 'Save'. This will update the list and generates a new set of empty fields should you need to add additional states to the list.

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The drop-down contains lists for Race/Ethnicity, common billing codes that appear in the Fee Sheet, Price Levels, common Exams/Tests, etc. All of these lists may be modified in this same manner.

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Address Book

OpenEMR also contains a built-in address book for storing useful contact information for your staff as well as other doctors, clinics, etc. that your office may contact on a regular basis.

Select 'Addr Bk' (under 'Miscellaneous') from the navigation menu to bring up your clinic's Address Book.

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This will present you with a list of all of the contacts currently contained in your Address Book. Click on a person's name to edit their contact information, or click 'Add New' to enter a new contact into your address book.

😻 Add New Perso	on - Mozilla Firefox
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Name:	Dr. Last: Orange First: Ophelia Middle:
Specialty:	Dermatology
Organization:	Universal Health Center
Valedictory:	
Home Phone:	Mobile:
Work Phone:	503-222-3344 2nd: Fax: 503-222-3345
Assistant:	
Email:	
Website:	
Main Address:	4456 SE Washington St.
City:	Portland State/county: OR Postal code: 97215
Alt Address:	
City:	State/county: Postal code:
UPIN:	U78901 NPI: TIN: Taxonomy: 207Q00000X
Notes:	
Notes:	
	Save
Done	N2

In the 'Add New Person' dialog box, select a title, and enter their name and address. If you are adding a physician to your address book, be sure to include their UPIN and other ID numbers for billing and referrals. Entering a 'Specialty' will allow you to narrow your search parameters when writing letters to a particular physician, etc.

When you are finished entering the new contact information, click 'Save'.

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Note that the new contact has been added to the list.

You can search for a particular contact in the address book by enter their name and/or specialty at the top of the page and clicking 'Search'. This brings up a list of any contacts matching your search parameters.

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Adding A New Patient

Once you have entered all the necessary clinic information you can begin entering patient data.

Click 'New Pt.' in the navigation menu on the left of the screen to begin entering a new patient into the system. In the Tree View scheme the Search or Add Patient page can be found under 'Patient/Client – Management – New/Search'.

Patient Demographics

In the Search or Add Patient page enter the patient's name & birth date. If you have an existing chart for this patient, you may enter the chart number under 'External ID'. If you do not enter a number the system will automatically assign one that is equal to its internal patient ID. When you are finished click 'Save Patient Demographics'.

Note: Clicking the calendar button next to the "DOB" field will pop up an easy to use date selection tool found throughout the OpenEMR program. Simply click the arrows to the right or left of "Today" to advance the date forward or back a single month or year, or hold an arrow down to select the month or year manually. Selecting the day of the month will then fill the selected date into it's respective field in the proper format (YYYY-MM-DD)



You should now be presented with the patient Demographics page, which contains a summary of the patient's identifying information, including employment, insurance and provider information.

Notice that all of the patient related pages are now accessible via the navigation menu to the left.

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C Ofc Notes C C Fax/Scan C	Marital Status:	Litense/iD.	New Appointment				
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C History C	Work Phone:	Mobile Phone:					
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To continue entering patient information click 'Demographics (more)' at the top of the page.

This will bring up a series of expandable sections containing inputs for the various types of patient data. Click the checkbox next to the section or sections you would like to work with. Fill in the desired fields. Note that fields labeled in red are required in order for billing to work properly.

Continue entering data as necessary.

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The last section in the Demographics area is the Insurance section.

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✓ Top Bot ✓ Calendar ○ Calendar ○ Calendar ○ Calendar ○ Calendar ○ Addr Bk ○ Chert Trk ○ Chert Trk ○ Superbill ○ Auth/hotes ○ New Pt ○ History ○ Encounters ○ New Enctr ○ Susses ○ Immunize ○ P Report ○ P Notes ○ Summary ○ Condenter ○	Demographics (Back) Who Contact Choices Employer Stats Insurance Primary Insurance Provider: Pacific Health Search/Add Plan Name: PH7.0 Effective Date: 0000-00-00 Policy Number: 1122334 Group Number: 1234 Subscriber Employer (SE) (f unemployed enter Student, PT Student, or leave blank): SE Address: 44566 Industry Way SE City: Portland SE Zip 97002 Code: 97002	dd Insurer Subscriber: Rod Roark Relationship: Self (Browse) D.O.B.: 2009-04-14 Itil S.S.: 111-22-3333 Male Subscriber Subscriber Address: 321 SW Capitol Hwy City: Portland State: OR OR Zip Code: 97219 Country: USA Subscriber Phone: \$03.456-7890 CoPay: Accept Assignment: YES Tester	Sex:
Active Patient: Rod Roark (1) Active Encounter: None Popups Find: by: Hame SSN DOB Logout	Secondary Insurance Provider Unassigned Searchy Plan Name: Effective Date: 00000-00-00 Policy Number: Patient Notes (See All) and Authorizations (More)	/Add Insurer Subscriber: Relationship: (Browse) D.O.B.: 0000-00-00 S.S.:	Sex:
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Select the patient's insurance company from the drop-down list, or you can search for it by clicking 'Search/Add Insurer'. Doing so brings up a dialog box containing several fields which are searchable (labeled in green). Entering a partial value into one or more fields and clicking the 'Search' button pops up a second dialog containing a list of all insurance companies matching those parameters.

Selecting the desired name from the list will automatically make it the selection for that patient.

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Done						

If the desired insurance company is not yet entered, you can also add it here by completing all the fields and clicking 'Save as New'. This also selects the newly added insurance company for this patient.

If the patient is the also the insured party, then selecting "self" from the drop-down list will automatically populate the "subscriber" section with the relevant data for you.

When you are finished, click 'Save Patient Demographics' at the bottom of the page to save and return to the Demographics summary. You can see that all of the new patient data is now visible on the summary page.

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C Superbill C	State: Postal Code:972	19 %
C Auth/notes C	Country: USA Emergency Contact: Wife	e
C New Pt C	Emergency Phone: 971-222-3333 Home Phone: 503	-456-7890
Patient C	Work Phone:503-112-3334 Mobile Phone:971	
C History C C Encounters C	Contact Email: mr.rod@gmail.com	
C New Enctr	Choices Provider: Betty Black	
CRX C	Pharmacy: Corner Pharmacy 503-987-6543 / 500 W Burnside / Po	artland
Clissues C		
C Immunize C	5	
C Documents C C Pt Report C	Allow Mail Message: NO Allow SMS: NO	
C Pt Notes C	Allow Email: YES Leave Message With: wife	
C Transact C	Employer Occupation: Engineer Employer Name: NW	
C Summary C	Employer Address: 44566 Indusrty Way City: Port	
C Encounter	State: OR Postal Code: 970	02
🔘 Charges 🖉	Country: USA	
	Stats Language: English Race/Ethnicity: Cau	Joasian
Active Patient: Rod Roark (1)	Financial Review Date: 0000-00-00 00:00:00 Family Size:	
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Patient History

Next select 'History' from the navigation menu on the left side of the screen. (under 'Patient/Client – Medical Record') This brings up a summary page containing information about the patient's medical history.

Clicking on 'Patient History / Lifestyle (more)' will bring up a data entry page with expanding sections, similar to that of the Demographics page.

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C New Enctr	Gall Bladder Condition Rectal Exam	
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C Pt Notes C	Asthma Pneumonia Vaccination O O O	
C Transact C C Summary C	Epilepsy LDL CCC	
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Access the desired sections by clicking on the appropriate check box, and enter in the patient's data as necessary, then click 'Save'.

Uploading Documents

Select 'Documents' from the navigation menu on the left. Here you may upload files that you have scanned and/or saved, such as a patient's ID or insurance card.



First, click the appropriate Document Category for the file you wish to upload, then click 'Browse'. This will present you with the standard dialog for locating the file on your computer. Once the desired file has been selected, click 'Upload' to save the file in OpenEMR.



Once the file is uploaded, you will be presented with a report, confirming the file has been uploaded successfully. To see the new file, click on the arrow next to the appropriate document category which displays a list of all the files in that category. Click on the name of the new file to view it.


Using The Calendar

In this section we'll discuss setting up a doctor's schedule in the calendar and adding patient appointments.

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OpenEMR		
OpenEMR v3.0.1		
Username: cyan Password: Login		
Copyright Notice		
Done		//

Setting Up Schedules

Login to OpenEMR using your assigned username and password.

For users who are not practitioners, such as someone who works at the front desk, the Calendar will show the schedules of all the practitioners at the clinic by default. When you first start using OpenEMR you will need to set up schedules for all of your practitioners.

To do this, click on "8:00" under the Name of the doctor who's schedule you wish to set up.

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<u> </u>	🗶 🏠 📔 http://localhost/openemr/interface/main/main_screen.php?a	auth=login	☆ • Google
Logged in:Cindy Cya	n (Default)	Active Patient: None	April 10, 2009
🗹 Top 🛛 Bot 🗹	All Users 2009-04-10	🔢 DayView 💌 Go 🛛 Today	Add Search 📤
Calendar C C Password C	Administrator Betty Black 🔽 All Facilities 🧹 <	< Friday, April 10, 2009 >>	
C Reports		ss i filday, April 10, 2003 22	
C Ofc Notes C C Fax/Scan C	Administrator	B Black	G Green
🔿 Addr Bk 🛛 🔿	8:00	8:00	8:00
C Chart Trk C C Superbill C	9:30 IN		
C Auth/notes 💿	9:45		
C New Pt C C Patient C	10:00		
C History	10:15		
C Encounters C New Enctr	10:45		
C Immunize	11:00		
C Documents C C Pt Report	11:15		
C Pt Notes	11:30		
C Transact C C Summary C	11:45		
C Encounter	12:15		
🕜 Charges 🛛 🕤	12:30		
	Patient Notes (Sec. 4)		
None	Patient Notes (See All)		
Active Encounter: None			
Popups 🗾			
Find:			
by: Name ID			
SSN DOB			
Logout			
Done			1

This will present you with the 'Add New Event' dialog box.

😻 Add New E	vent - Mozilla Firefox	
🔀 http://lo	calhost/openemr/interface/main/calendar/add_e	dit_event.php?startampm=1&starttimeh=8 🏠
Category:	In Office 🗾	O All day event
Date:	2009-04-10	• Time 8 : 30 AM •
Title:	In Office	duration 0 minutes
Facility:	Your Clinic Name Here	
Patient:	Click to select	
Provider:	Black, Betty 🔽	🔽 Repeats 🛛 every 🔽 workday 💌
Pref Cat:	– None – 💽	until 2010-04-10 🔢
Comments:		
	Save Find Available	Delete Cancel
Done		<i>II</i>

The clinic and provider name should be automatically filled in for you. Set the time at which the doctor arrives by filling in the appropriate time on the right, and choosing "In Office" from the 'Category' drop-down list.

You can also choose to make this a repeating event, which allows you to only have to set up an event once for a given period of time. Do this by selecting the 'Repeats' checkbox, and setting the appropriate frequency & duration.

When you are finished click 'Save' to update the calendar. Now you will see a list of available time slots for that doctor's schedule. Scroll down and click on the time that doctor is scheduled to leave the office for the day.

😻 Add New E	vent - Mozilla Firefox
🔀 http://lo	calhost/openemr/interface/main/calendar/add_edit_event.php?startampm=2&starttimeh=1 🏫
Category:	Out Of Office All day event
Date:	2009-04-10 🔛 💿 Time 5 : 00 PM 💌
Title:	Out Of Office duration 0 minutes
Facility:	Your Clinic Name Here
Patient:	Click to select
Provider:	Black, Betty 🔽 🔽 Repeats every 🔽 workday 💌
Status:	🔽 until 2010-04-10 🔛
Comments:	
	Save Find Available Delete Cancel
Done	

Now the time is automatically selected, as well as the provider and facility information. The same process is used to create a repeating "Out Of Office" event.

😻 Add New E	vent - Mozilla Firefox
🔀 http://lo	calhost/openemr/interface/main/calendar/add_edit_event.php?startampm=2&starttimeh=1 🏫
Category:	Lunch C All day event
Date:	2009-04-10 🔢 • Time 12 : 00 PM 🔽
Title:	Lunch duration 60 minutes
Facility:	Your Clinic Name Here
Patient:	Click to select
Provider:	Black, Betty 🔽 🧟 Repeats every 🔽 workday 🔽
Status:	🔽 until 2010-04-10
Comments:	
	Save Find Available Delete Cancel
Done	//

You can also add a lunch break in your practitioners' schedules. This is done the same way, with the exception of the duration, which in this case is non-zero.

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	rory <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp 🗙 🏡 🔀 http://localhost/openemr/interface/main/main_screen.php?a		G• Google
		Active Patient: None	
Logged in:Cindy Cya	an (Default)	Active Patient: None	April 10, 2009
Top Bot Calendar	Administrator	B Black	G Green
C Password C C Reports C	8:00	8:00	8:00
C Ofc Notes		8:30 IN	
C Fax/Scan		8:45	_
C Addr Bk C C Chart Trk C		9:00	_
C Superbill C	9:30 IN	9:15 9:30	-
C Auth/notes C New Pt C	9:45	9:45	-
C Patient	10:00	10:00	-
C History	10:15	10:15	
C Encounters C C New Enctr	10:30	10:30	
C Immunize	10:45	10:45	
C Documents C C Pt Report	11:00	11:00	_
C Pt Notes	11:15	11:15	_
🔿 Transact 👩	11:30	11:30 11:45	_
C Summary C C Encounter C	11:45	12:00 LUNCH	-
Charges	12:15		
	10-90	- 73	
Active Patient: None	Patient Notes (See All)		
Active Encounter:			
None Popups			
Fobubs E			
Find:			
by: Name ID SSN DOB			
Logout			
-	1		
Done			1.

Now you can see your practitioner's full schedule laid out on the Calendar page. Continue setting up the Calendar in this fashion until all your practitioners' schedules have been entered.

	X 🏠 🔝 http://localhost/openemr/interface/main/main_sci		☆ • Google
gged in:Cindy Cy		Active Patient: None	April 10, 20
Top Bot Calendar C Password C Reports C Ofc Notes C	All Users 200 Administrator All Facilities All Facilities	99-04-10 III Day View ▼ Go Today << Friday, April 10, 2009 >> B Black	G Green
Fax/Scan C Addr Bk C Chart Trk C Superbill C Auth/hotes C New Pt C	8:00	8:00 8:00 8:30 IN 8:45 9:00	8:00 IN 8:15 8:30 8:45 9:00
History C Encounters C New Enctr C Immunize C Documents C	9:30 IN 9:45 10:00	9:15 9:30 9:45 10:00	9:15 9:30 9:45 10:00
Pt Report Image: Constraint of the second	10:15 10:30 10:45 11:00 11:15	10:15 10:30 10:45 11:00 11:15	10:15 10:30 10:45 11:00 LUNCH
tive Patient:	Patient Notes (See All)	11-30	- "/
tive Encounter: ne Popups V id: Name ID SSN DOB			
gout			

Making Appointments

Now that the clinic and all it's practitioners are set up, you can begin scheduling appointments for your patients.

To locate a patient in the system, enter all or part of their name into the search field in the bottom left corner of the screen (below the navigation list) and click 'Name'. This will bring up a list of all the patients in your system matching that name. If you need to narrow the list, you can enter a longer search term, such as their full name (Eg. "rourk, rod").

😻 OpenEMR - Mozilla	Firefox									_	
<u>File E</u> dit <u>V</u> iew Hi <u>s</u>	tory <u>B</u> ookmarks j	<u>T</u> ools <u>H</u> elp									12
<>>- C	× 🏠 🗵	http://localhost/opene	mr/interface/main/m	ain_screen.php?au	uth=login			☆ ·	- Google		\mathbf{P}
Logged in:Cindy Cy	an (Default)					Activ	ve Patient: Nor	e		April 10), 2009
Top Bot 🔽	[Help] Showin	ng 1 of 1 records i	found.								
C Calendar 🛛 🔿	Name	Phone	SS	DOB	ID	PID	[Number Of Encounters]	[Days Since Last Encounter]	[Date of Last Encounter]	[90 Days From Last Encounter]	
C Password C C Reports C	Roark, Rod	503-456-7890	111-22-3333	08/06/1985	1	1	0		·		
C Ofc Notes C											
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C Addr Bk C C Chart Trk C											
C Superbill C											
C Auth/notes 💿											
C New Pt C											
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	Patient Note	S (See All)									
Active Patient: None											
Active Encounter:											
None Popups											
Find: roark											
by: Name ID SSN DOB											
Logout											
Done											

Click on the desired name to bring up the Demographics summary for that patient. If you have the patient on the phone, now would be a good time to confirm that their contact and insurance information is up to date. If the patient is not already in the system, you can select 'New Pt.' from the menu to begin entering their information.

OpenEMR - Mozilla I File Edit View Hist		xol
	Committee Committee Committee Committee	Cr Google
Logged in:Cindy Cy		oark (1) DOB: 1985-08-06 Age: 24 April 10, 2009
Top Bot Calendar C C Password C C Reports C C Ofc Notes C	Demographics (More)	rnal ID: 1 Balance Due: \$0.00 Sex: Male Upcoming Appointments
C Orc Notes C Fax/Scan C Addr Bk C Chart Trk C Superbill C Auth/notes	S.S.: 111-22-3333 Lic Marital Status: Married User Defined: Contact Address: 321 SW Capitol Hwy	ense/ID: 1234567 New Appointment
C New Pt C Patient C C History C C Encounters C New Enctr C	Country: USA Emergency Country: USA Emergency Country: 05A Emergency Phone: 971-222-3333 Home	Il Code:97219 Contact: Wife Phone:503-456-7890 Phone:971-564-7896
C Immunize C C Documents C C Pt Report C C Pt Notes C	Contact Email: mr.rod@gmail.com Choices Provider: Betty Black Pharmacy: Comer Pharmacy 503-987-6543 / 500 W B	Burnside / Portland
C Transact C C Summary C C Encounter C C Charges C	Allow Email: YES Leave Messag	w SMS:NO
Active Patient: Rod Roark (1) Active Encounter: None Popups Find: roark by: Name 10 SSN DOB Logout	(Issues not authorized)	

The right-hand side of the Demographics summary shows a list of all current and future appointments for that patient. Click 'New Appointment' to schedule an office visit.

😻 Add New Ev	vent - Mozilla Firefox	
🛛 🔀 http://lo	calhost/openemr/interface/main/calendar/add_e	dit_event.php?patientid=1
Category:	Office Visit	O All day event
Date:	2009-04-10	⊙ Time 5 : 00 PM 💌
Title:	Office Visit	duration 15 minutes
Facility:	Your Clinic Name Here 🔽	
Patient:	Roark, Rod	H=503-456-7890 VV=503-112-3334
Provider:	Black, Betty	🗖 Repeats every 💌 day 💌
Status:		until
Comments:		
	Save Find Available	Delete Cancel
Done		1.

This will present you with the same 'Add New Event' dialog used earlier. This time select "Office Visit" as the Category. If a primary provider has been entered for that patient, they will be selected automatically.

Click 'Find Available' to see a list of appointment times available for that provider for the next 7 days. You can change the start date or the number of days shown and click 'Search' to display a new list using those parameters.

Star	t date: 2009-04-10	🔛 for	7 days	Search	
Day		Available	e Times		
Friday	AM 8:30 8:45 9:00 11:15 11:30 11:45	9:15 9:30 9	8:45 10:00 10:15	10:30 10:45 11:00	
2009-04-10	PM 1:00 1:15 1:30 4:15 4:30 4:45	1:45 2:15 2	:30 2:45 3:00	3:15 3:30 3:45	4:00
Monday	AM 8:30 8:45 9:00 11:15 11:30 11:45	9:15 9:30 9	9:45 10:00 10:15	10:30 10:45 11:00	
2009-04-13	PM 1:00 1:15 1:30 4:00 4:15 4:30 4:		:15 2:30 2:45	3:00 3:15 3:30	3:45
Fuesday	AM 8:30 8:45 9:00 11:15 11:30 11:45	9:15 9:30 9	9:45 10:00 10:15	10:30 10:45 11:00	
2009-04-14	PM 1:00 1:15 1:30 4:00 4:15 4:30 4:		:15 2:30 2:45	3:00 3:15 3:30	3:45
Vednesday	AM 8:30 8:45 9:00 11:15 11:30 11:45	9:15	9:45 10:00 10:15	10:30 10:45 11:00	
2009-04-15	PM 1:00 1:15 1:30 4:00 4:15 4:30 4:	1 CHO	ose 09:30 am <mark>5</mark>	3:00 3:15 3:30	3:45
[hursday	AM 8:30 8:45 9:00 11:15 11:30 11:45	9:15 9:30 9	9:45 10:00 10:15	10:30 10:45 11:00	
2009-04-16	PM 1:00 1:15 1:30 4:00 4:15 4:30 4:		:15 2:30 2:45	3:00 3:15 3:30	3:45

Once a date and time have been agreed upon, selecting that time from the list will close the window, and the selected time will appear in the 'Add Event' dialog.

😻 Edit Event	- Mozilla Firefox
🔀 http://lo	calhost/openemr/interface/main/calendar/add_edit_event.php?eid=14 😭
Category:	Office Visit All day event
Date:	2009-04-15 🔛 👁 Time 9 : 30 AM 💌
Title:	Office Visit duration 15 minutes
Facility:	Your Clinic Name Here
Patient:	Roark, Rod H=503-456-7890 W=503-112-3334
Provider:	Black, Betty 🔽 🔽 Repeats every 🔽 day 🔽
Status:	until 0000-00-00
Comments:	
Done	Save Find Available Delete Cancel

Make sure to enter the correct duration for the appointment and click 'Save'.

Return to the calendar using the navigation menu on the left. Advancing to the appropriate date, using the arrows to the right of the current date ('>>'), shows the new appointment listed in the provider's schedule. Mousing over the appointment displays a toot-tip with information about that patient, such as date of birth.

😻 OpenEMR - Mozilla			
<u>File E</u> dit <u>V</u> iew His	tory <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp		
<>> C	🗙 🏠 🗵 http://localhost/openemr/interface;	/main/main_screen.php?auth=login	☆ • Google
Logged in:Cindy Cy	an (Default)	Active Patient: Rod Roark (1) DOB: 1985-08-06 Age: 24	April 10, 2009
✓ Top Bot ✓	All Users Administrator Betty Black All Facilities Administrator	2009-04-15 🔛 Day View 🔍 Go Today < < Wednesday, April 15, 2009 >> B Black	Add Search Add Green
C Addr Bk C C Chart Trk C C Superbill C C Authhotes C C New Pt C C Patient C C History C C Encounters C C New Enctr C C Immunize C C Documents C C Pt Notes C C Pt Notes C C Transact C C Summary C	8:00 9:30 IN 9:45 10:00 10:15 10:30 10:45 11:00	8:00 8:30 8:45 9:00 9:15 9:30 [09:30-Roark,Rpd] 9:45 Age 24 (1985-08-06) 10:15 10:30 10:45 11:00	8:00 IN 8:15 8:30 8:45 9:00 9:15 9:30 9:45 10:00 10:15 10:30 10:45 11:00
Charges C Active Patient: Rod Roark (1) Active Encounter: Hone Popups ▼ Find: roark by: Name ID SSH DOB Logout javascript:goPid(1)	I1:15 (Issues not authorized)	11:15 Intes(More)	

Appointment Status

OpenEMR's calendar system includes a status indicator, allowing doctors and staff to see at a glance what is going on with all appointments and the corresponding encounters for the day.

To change the status of a given appointment, click on the time portion of the appointment line (to the immediate left of the patient's name). This brings up the 'Edit Event' window. Choose the correct appointment status from the drop-down list. Notice each status has a unique symbol associated with it.

😻 Edit Event - Mozilla Firefox							
🔀 http://lo	🖂 http://localhost/openemr/interface/main/calendar/add_edit_event.php?date=20090415&eid=14 🛛 🏠 🗌						
Category:	Office Visit	🔿 All day event 🗕					
Date:	2009-04-15	• Time 9 : 30 AM 💌					
Title:	Office Visit	duration 15 minutes					
Facility:	Your Clinic Name Here						
Patient:	Roark, Rod	H=503-456-7890 W=503-112-3334					
Provider:	Black, Betty 🗾	🗖 Repeats every 🔽 day 💌					
Status:		until 0000-00-00					
Comments:	*Reminder done						
Done	+ Chart pulled x Cancelled Appointment status ? No show @ Arrived ~ Arrived late	Delete Cancel					

You can also type a note into the 'Comments' line if more information is needed. Click 'Save' to update the status of the appointment.

😻 OpenEMR - Mozilla F	irefox			
<u>Eile E</u> dit <u>V</u> iew Hi <u>s</u> to	ory <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp			
🔇 > - C 🔅	🗙 🏠 🔯 http://localhost/openemr/interface/m	iain/main_screen.php?auth=login	☆ • G• Google	P
Logged in:Cindy Cya	an (Default)	Active Patient: Rod Roark (1) DOB: 1985-08-06 Age: 24		April 10, 2009
	All Users Administrator Betty Black Administrator 8:00 9:30 IN 9:45 10:00 10:15 10:30 10:45 11:00 11:15	Active Patient: Rod Roark (1) DOB: 1985-08-06 Age: 24 2009-04-15		
Popups V Find: roark by: Hame ID SSH DOB				

Mousing over the appointment in the calendar now shows the note that was added to it, and the symbol next to the appointment time has changed to indicate it's new status.

Encounters & Coding

Patient encounters are handled primarily by a clinics providers.

🕲 Login - Mozilla Firefox	
<u>File E</u> dit <u>V</u> iew Hi <u>s</u> tory <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp	÷
C X 💿 E http://localhost/openemr/interface/login/login_frame.php	्रि • Google
OpenEMR	
OpenEMR v3.0.1	
Username: black Password: Login	
Copyright Notice	
Done	

Logging in as a provider presents you with the Calendar page showing only that provider's schedule by default. To view another provider's schedule, select the desired user from the list at the top left of the page and click 'Go'.

The bottom window also shows any notes left for that provider about their patients.

The Calendar shows the appointments scheduled for that day. Providers can see the status of any given appointment, indicated by the symbol show between the appointment time and the patient's name. The "@" symbol, for example, indicates that the patient has arrived at the clinic and is ready to begin their appointment.

🐸 OpenEMR – Mozilla F	efox		
<u>File E</u> dit <u>V</u> iew Hi <u>s</u> te	ry <u>B</u> ookmarks <u>I</u> ools <u>H</u> elp		0 * 0 0 0 0
<>> C >	🖌 🏠 🔯 http://localhost/openemr/interface/main/main_screen.php?auth=login	☆ • Google	P
Logged in:Betty Blac	(Default) Active Patient: None		April 17, 2009
Top Bot For Calendar C Password C	All Users 2009-04-15 Day View Go Today Administrator All Facilities << Wednesday, April 15, 2009 >>		Add Search
C Reports C C Ofc Notes C C Fax/Scan C	B Black		
C Addr Bk C C Chart Trk C C Billing C	8:00 8:30 IN 8:45		
C Superbill C C Auth/notes C C New Pt	9:00 9:15		
Patient Patient History Dencounters	9:30 09:30@Roark,Rod 9:45 10:00		
New Enctr O Rx O Issues O	10:00 *% 10:15 10:30		
Climmunize C CDocuments C CPt Report C CPt Notes C	10:45 11:00 11:15		
C Transact C C Summary C	11:30 Patient Notes (See All) and Authorizations (More)		_
Charges C			
Active Patient: None Active Encounter: None Popups			
Find: by: Name ID SSN DOB			
Logout			

Opening a New Encounter

To begin the encounter, click on the patients name in the Appointment Calendar. This brings you to the patient's Demographics page, as well as the Patient Summary page which list any notes specific to that patient, and any medical issues, medications, etc. for that patient.

😻 OpenEMR - Mozilla I	irefox			
<u>File E</u> dit <u>V</u> iew Hi <u>s</u> t	ory <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp			
C	X 🏠 🔟 http://localhost/openemr/interface/main/main_screen.php?auth=login	☆	Google	P
Logged in:Betty Bla		: 24		April 17, 2009
C Calendar C C Password C	Demographics (More) Who Name: Mr. Rod Roark External ID: 1		Balance Due: \$0.00	_
C Reports C C Ofc Notes C C Fax/Scan C C Addr Bk C	DOB: 1985-08-06 Sex: Male S.S.: 111-22-3333 License/ID: 1234567 Marital Status: Married Marital Status: Married		Upcoming Appointment New Appointment Friday, 20 9:30 am Office Visit	
C Chart Trk C C Billing C C Superbill C	User Defined: Contact Address: 321 SW Capitol Hwy City: Portland	N	Betty Black	
C Auth/hotes C C New Pt C Patient C C History C	State: Postal Code:97219 Country: USA Emergency Contact: Wife Emergency Phone:971-222-3333 Home Phone:503-456-7890	¢.		
C Encounters C C New Enctr C C Rx C	Work Phone:503-112-3334 Mobile Phone:971-564-7696 Contact Email: mr.rod@gmail.com Choices Provider: Betty Black Provider: Betty Black			
C Issues C C Immunize C C Documents C C Pt Report C	Pharmacy: Corner Pharmacy 503-987-8543 / 500 W Burnside / Portland HIPAA Notice Received: YES Allow Mail Message: NO Allow SMS: NO			
C Pt Notes C C Transact C C Summary O	Allow Email: YES Leave Message With: wife Employer Occupation: Engineer Employer Name: NW Company Medical Problems (New) Notes (More)			
C Encounter C C Charges C	Inmunizations (More) Prescriptions			
Active Patient: Rod Roark (1) Active Encounter: None Popups				
Find: Discrete Section 10 SSN DOB				
Logout Done				

Select 'History' from navigation menu to view a summary of the patients Medical History and Lifestyle information. Click 'Patient History / Lifestyle (more)' to enter any information that may be incomplete.

🐸 OpenEMR - Mozilla F						
<u>File E</u> dit <u>V</u> iew Hi <u>s</u> t	ory <u>B</u> ookmarks <u>T</u> ools	Help				
C :	🗙 🏠 🔯 http://k	ocalhost/openemr/int	erface/main/main_screen.php?auth=logi	n	☆ • Google	P
Logged in:Betty Blac			Active Patient:	Rod Roark (1) DOB: 1985-08-06 Age: 24		April 17, 2009
Top Bot	Patient History / I	_ifestyle (More)			ECG Normal	-
C Calendar C C Password C					2/3/2004	
C Reports C					Prostate Exam Normal	
C Ofc Notes C	General	Risk Factors:		Exams/Tests:	3/4/2005	
C Fax/Scan C	Family History	Father:	84 good health	Mother:	deceased 45	
C Addr Bk C C Chart Trk C		Siblings:	of good health	Spouse:	40004004 40	
O Billing O		-		spouse.		
C Superbill		Offspring:				
C Auth/notes C	Relatives	Cancer:	paternal aunt	Tuberculosis:		
C New Pt C		Diabetes:	mother	High Blood Pressure:	mother	
C Patient C		Heart Problem		Stroke:		
History O		Epilepsy:		Mental Illness:		
C Encounters C C New Enctr C				mental inness:		
CRx C		Suicide:				
Clissues C	Lifestyle	Coffee:	2 cups/day	Tobacco:		
🔿 Immunize 🛛 🔿		Alcohol:		Sleep Patterns:		
C Documents C		Exercise Patter	'ne'	Seatbelt Use:		
C Pt Report C				Hazardous Activities:		
C Pt Notes C		Counseling:		Hazardous Activities:		
C Transact C C Summary C	Other	Name/Value:		Name/Value:		-
C Encounter	Medical Problems (More)		Notes(More)			
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When you're done, select 'Encounters' from the navigation menu on the left. (In Tree View go to 'Patient/Client – Visits – List') This displays a list of all encounters that have been entered for this patient. For new patients, there may be no encounters listed.

By default, OpenEMR is set to generate an empty Encounter when a patient's status has been set to "Arrived (@)". To open this encounter and begin entering data, click on the new entry in the Encounters list, then click on 'Patient Encounter' next to the provider's name.

If your clinic's version of OpenEMR is configured differently, you can begin a New Encounter manually by selecting 'New Enctr' (or 'New Visit') from the navigation list on the left.

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Both methods will bring you to the New Encounter Form.

Here you can enter a brief description of the encounter and the date of service. Encounters for new patients will not have any Issues or Diagnoses associated with them at this time, so click 'Save' to continue with the encounter.

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Encounter Forms

This will bring you back to the summary page for This Encounter. Displayed is a list of all the forms associated with this encounter. You may click on the name of any of these forms to edit its contents.

To the right is a drop-down list of forms that can be added to the encounter. OpenEMR comes configured with several common encounter forms by default, but your clinic may have their own customized encounter forms as well.

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Charges C Charges C Active Patient: Rod Roark (1) Active Encounter: 2009-04-17 Popups V Find: Iby: Hame ID SSN DOB Logout Done	Medical Problems (don) Immunizations (don) Prescriptions	Notes(More)	

Select 'SOAP' from the drop-down list to add it to the encounter.

The SOAP form will contain a subjective & objective record of the patient's vital information, as well as any notes on the assessment of the patient's health and suggested treatment plans.

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C Superbill C Auth/hotes C New Pt C Patient C History C Encounters C New Enctr C Rx	Objective	clinical observations go here		
C Issues C Immunize C C Documents C Pt Report C C Pt Notes C Transact C Summary C Encounter C C Charges C	Assessment	doctor's assessment goes here		
Active Patient: Rod Roark (1) Active Encounter: 2009-04-17 Popups	Plan	patient's treatment plan goes here		
Find:	Save Form			
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Enter the appropriate information and click 'Save Form' to return to the Encounter summary page.

You'll see that the SOAP form has been added to the list of forms for this encounter. Also shown is a summary of its contents.

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Using the Fee Sheet

Next select the 'Fee Sheet' from the drop-down list. The Fee Sheet is different from most other forms in that it enters and modifies billing information that is stored elsewhere in the system; it is not really an encounter form, and when used it will not appear in the encounter's list of forms.

You can select 'Charges' (under 'Fees' in tree view) from the navigation menu on the left to see where information from the Fee Sheet will be displayed.

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The Fee Sheet includes several drop-down lists of the most commonly used billing codes. It can and should be customized so that it's most suitably adapted to your practice;

Included is a search feature, where you can search for and select from the thousands of billing codes in the database. And below that is a list of all the billing codes, along with their charges and other related information, that have been selected for this encounter.

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For example, select 'Detailed' from the "New Patient" drop-down list. The associated CPT code now appears on the list.

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Look for an appropriate billing code by entering a search term in the box to the left of the 'Search' button. Make sure the correct code type is selected and click 'Search'.

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A drop-down list will then be populated with any billing codes that match your search parameters. Selecting the desired code from the list will add it to the list of codes for this encounter.

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The Fee Sheet also allows you to justify the selected codes for billing purposes. Justification is the association of ICD9 codes with procedure codes. Insurance companies require this for billing, in order to "justify" paying for procedures.

To do this, click the drop-down menu under 'Justify' for the desired CPT code. Select the appropriate ICD9 code from the list and click 'Save'.

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To see the Feet Sheet has been associated with this encounter, click 'Encounters' in the navigation menu to go to the list of encounters for this patient. You can see that the CPT & ICD9 codes are listed next to the new encounter, as well as the SOAP form that was added earlier.

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C Rx C C Issues C C Inmunize C Documents C C Pt Report C C Pt Notes C C Transact C C Summary C C Encounter C	Dast Encounters and Date Issue 2009-04-17 2009-04-10	Documents (To Billing View) Reason/Form cough & chest congestion SOAP Document: insurance_card.jpg.1 (Insurance Card)	Provider Billing black 99203 477.8		rance ary: Pacific Health ter 1.23	
Active Patient: Rod Roark (1) Active Patient: Rod Roark (1) Active Encounter: 2009-04-17 Popups T Find: by: Hame ID SSH DOB Logout Done						

Return to the Charges page to see a more detailed view of billing codes for this encounter. If you did not justify these codes in the previous step, you can do so now by selecting the checkboxes next to the codes you wish to associate and click 'Justify/Save'. This will also refresh the display in the Billing window.

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C Issues C C Immunize C O Documents C Pt Report C C Pt Notes C C Transact C C Summary C C Encounter C C Charges C Active Patient: Rod Roark (1) Active Encounter: 2009-04-17 Popups V Find: D SSI DOB Logout	Coding Superbill ICD9 Search CPT4 Search HCPCS Search Copay Other Prescriptions List Prescriptions Add Prescription		CPT4 total: 136.	Justify/Save

You can see that the ICD9 code has now been associated with the appropriate CPT procedure, as indicated by the code in parentheses to the right.

Adding Prescriptions

To prescribe medication for this patient select 'Rx' from the navigation menu on the left (under 'Patient/Client – Medical Record' in Tree View) and click 'Add Prescription'.

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Comments C Documents C PI Report C PI Notes C Transact C Summary C Encounter C C Charges C Active Patient: Rod Roark (1) Active Encounter: 2009-04-17 Popups Find: by: Hame ID SSN DOB Logout Done	Coding Superbill ICD9 Search CPT4 Search HCPCS Search Copay Other Prescriptions List Prescriptions Add Prescription	Currently Active Starting Date Provider Drug Guantity Medicine Units Take Refills Notes Add to Medication List	Image: Second system Image: Second system	total: 13	Justify/Save		

This presents you with a form for entering prescription data, including dosage, refills, and whether or not generic over-the-counter substitutions are allowed for this patient.

The Prescription form includes a search function for looking up a particular type of medication. To use this function click 'Drug Lookup'. A box will pop up into which a search term may be entered.

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http://localhost/openemr/controller.php?prescription&lookup&d	rug= 🏠
Drug: claritin Search	
4	
Done	

Clicking 'Search' displays a drop-down list of possible medications generated by connecting to the web site www.rxlist.com.

🐸 Mozilla Firefox 📃	
http://localhost/openemr/controller.php?prescription&lookup&drug=	☆
Claritin () Select Claritin () ain Claritin D () Cordarone ()	
Done	

Select the desired medication to return to the Prescription form. The selected medication has now been filled in for you. Also, clicking 'Yes' next to "Add to Medication List" will allow the prescription to be included in the Issues list as a Medication.

Enter the correct data to complete the form and click 'Save'.

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Logged in:Betty Black (Defau	utt)		Active Patient: Rod Roark (1) DOB: 1985-08-0	6 Age: 24	April 17, 2009	
Calendar C Calendar C C Password C C Reports C C for Notes C C Fax/Scan C C Addr Bk C Chart Trk	Encounter for Rod Roar ser Form Black SOAP Black Patient Encounter	Subjective: su Objective: clin Assessment: d	bjective description goes here ical observations go here octor's assessment goes here treatment plan goes here		⊂ategory ▼	
C Pt Report C C Pt Notes C C Transact C Summary C Encounter C C Charges C Active Patient: Rod Roark (1)	Superbill ICD9 Search CPT4 Search HCPCS Search Copay Other criptions List Prescriptions Add Prescription	Currently Active Starting Date Provider Drug Quantity Medicine Units Take Refills Notes Add to Medication List Save	April ¥ 17 ¥ 2009 ¥ Betty Black ¥ Claritin D Drug Lookup 20 100 mg ¥ 1 in tablet ¥ per oris q.d. ¥ 02 ¥ # of tablets: 20 No Yes Substitution allowed ¥	CP14 total: 136.5	Justify/Save	

You are then presented with a form for generating a PDF of the prescription information. It may be printed or sent by email or fax. "Auto Send" will use whichever default method was selected when you set up the pharmacy.



Clicking 'Print (PDF)' will generate the following PDF document to be saved or printed as necessary. The default template for this form may also be customized to your clinic's own specifications.

😺 controller.php (application/pdf Object) - Mozilla Firefox							
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?		- <u>X</u>					
Ү 1: Р Т	our Clinic Name Here 234 SW Main St ortland, OR 97205 el:503-123-4567 ax: 503-123-4568	Betty Black DEA:					
	sent Name & Address od Roark	Date of Birth 08/06/1985	_				
P	21 SW Capitol Hwy ortland, 97219 03-456-7890	Medical Record # 0000000001	_				
Pre	scoriptions						
	Rx: Claritin D 100 mg [tablet] substitution allowed Disp #: 20 sig: 1 tablet per oris q.d. Refills: 2 of quantity 20 sig: 2 of quantity 20	k					
	Komor <u>2 of Quality 20</u>						
Ø S	ignature: ate: 2009-04-17			ı			
1							
Done				▼ //.			

Issues & Immunizations

Adding Issues

An "issue" is a medical problem, allergy, medication, surgery or dental issue. These issues are related in that they can all be associated with multiple encounters.

This is especially useful with medical problems, where the user may want to quickly determine which encounters treated a particular problem, or which problems were treated by a particular encounter.

Eile Edit View Higtory Bookmarks I cols Help Image: Second Secon	April 21, 2009 136.57
Logged in:Betty Black (Default) Active Patient: Rod Roark (1) DOB: 1985-08-06 Age: 24 Image: Collendar Col	April 21, 2009
Image: State State State Demographics (More) C Calendar C C Calendar C C Password Who Name: Mr. Rod Roark External ID: 1 Balance Due: \$ DOB: 1995-08-06	
C Calendar C C Calendar C C Password C Who Name: Mr. Rod Roark External ID: 1 Balance Due: \$ C Reports C DOB: 1995-08-06 Sox: Male	<u>▲</u> 136.57
Password Who Name:Mr. Rod Roark External ID:1 Balance Due: \$ CReports DOB: 1995-08-06 Sox: Male	136.57
C Reports C DOB-1985 R0.05 Cox Male	136.57
Uncoming Appoi	ntments
C Fax/Scan C S.S.:111-22-3333 License/ID:1234567 New Appointment	
C Addr Bk C Marital Status: Married	
C Chart Trk C User Defined:	
C Billing C Contact Address: 321 SW Capitol Hwy City: Portland	
C Superbill C State: Postal Code:97219	
C New Pt C Country: USA Emergency Contact: Wife	
Patient C Emergency Phone:971-222-3333 Home Phone:503-456-7890	
C History C	
C Encounters C Work Phone: 503-112-3334 Mobile Phone: 971-564-7896	
Contact Email: mr.rod@gmail.com	
CRX C Choices Provider: Betty Black	
C Innunize C Pharmacy: Corner Pharmacy 503-987-6543 / 500 W Burnside / Portland	
C Documents C HIPAA Notice Received: YES Allow Voice Message: YES	
C Pt Report C Allow Mail Message:NO Allow SMS:NO	
C Pt Notes C Allow Email: YES Leave Message With: wife	
Citransact C Employer Occupation: Engineer Employer Name: NW Company	_
C Summary C Medical Problems (uppe) Notes (More)	
Charges C Medications (uer) Balance Due \$136.57	
Claritin D	
Active Patient:	
Rod Roark (1) Prescriptions	
Active Encounter: Claritin D1 in tablet q.d.	
None	
Popups	
Find: r	
by: Name ID	
SSN DOB	
Logout	
http://localhost/openemr/interface/patient_file/summary/stats_full.php?active=all	

From the patient's Summary page click 'Medical Problems (more)', or select 'Issues' from the navigation menu on the left ('Patient/Client – Medical Record – Issues') to display the Issues list.

You can now see the prescription added earlier has been included in the Issues list as a Medication. Click 'Add Issue' to add a new medical issue you want to kept track of for this patient.

OpenEMR - Mozilla I File Edit View Higt	Firefox tory <u>B</u> ookmarks	<u>T</u> ools <u>H</u> elp							
C C	× 🏠 🖾	http://localhost/ope	enemr/interface/main/	main_screen.php?	auth=login		☆ ·	Google	
Logged in:Betty Bla	d in:Betty Black (Default) Active Patient: Rod Roark (1) DOB: 1985-08-06				06 Age: 24		April 21, 2009		
✓ Top Bot ✓ C Calendar C Password C Reports C Ofc Notes C Addr Bk C Addr Bk C Chart Trk C Billing C Superbill C AdthAtotes C New Pt C Patient C History C Issues C Immunize C Documents C Pt Report C Pt Notes	Demograph Who Contact Choices	graphics (More) Name: Mr. Rod Ro: DOB: 1985-08-06 S.S.: 111-22-3333 Marital Status: Married User Defined: Address: 321 SW Cap State: Country: USA Emergency Phone: 971-222-333 Work Phone: 503-112-333 Contact Email: mr.rod@gma es Provider: Betty Black		bark External ID: 1 Sex: Male 3 License/ID: 1234567 apitol Hwy City: Portland Postal Code: 97219 Emergency Contact: Wife 33 Home Phone: 503-456-7890 34 Mobile Phone: 971-564-7896 nail.com		J	Balance Due: \$1 Upcoming Appoint New Appointment	Due: \$136.57	
C Summary C Encounter	Employer Type	Title	ation:Engineer Begin	End	Diag	ployer Name: NW Company Occurrence	Referred By	Comments	Enc
Charges C Active Patient: Rod Roark (1) Active Encounter: None Popups Find: r by: Name ID SSN DOB Logout Done	Medications		2009-04-17	Add Issue	U Add E	Inknown or N/A	Back		0

This pops up the 'Add Issue' dialog box.

The default issue type is set to 'Problem'. For each issue type there is a list of commonly selected titles which are customizable for your clinic's specific needs. If the desired title is not included, it can be typed into the text box below the list.

Enter the appropriate beginning and end dates, and select the 'Occurrence' from the drop-down list provided.

😻 Add NewIssue - Mozilla Firefox 📃 🗆 🔀						
Image: http://localhost/openemr/interface/patient_file/summary/add_edit_issue.php?issue=0 Image: http://localhost/openemr/interface/patient_file/summary/add_edit_issue.php?issue=0						
Туре:	 Problem C Allergy C Medication C Surgery C Dental HTN Allergy Allergy C Medication C Surgery C Dental HTN Allergy Allergy C Medication C Surgery C Dental HTN Allergy Allergy C Medication C Surgery C Dental HTN Allergy Allergy C Medication C Surgery C Dental HTN Allergy C Medication C Surgery C Medication C Surgery C Dental HTN Allergy C Medication C Surgery C Surgery C Medication C Surgery C Medication C Surgery C Medication C Surgery C Sur					
Title:	bronchitis					
Begin Date:	2009-04-17					
End Date:	(leave blank if still active)					
Diagnosis:						
Occurrence:	Chronic/Recurrent					
Referred by:	Unknown or N/A First					
Outcome:	Early Recurrence (<2 Mo) us quo O Worse O Pending foll	owup				
Destination:	Late Recurrence (2-12 Mo) Delayed Recurrence (> 12 Mo)					
	Chronic/Recurrent Acute on Chronic ancel					
Done						

Clicking in the 'Diagnosis' field will present a search dialog for locating the correct ICD9 code for this issue. Enter the appropriate search term and click 'Search' to bring up a list of possible ICD9 codes. Selecting the desired code will close the search window and enter the selected code in the text field.
😢 Code Finder - Mozilla Firefox	_ 🗆 🗵
http://localhost/openemr/interface/patient_file/encounter/find_code_popup.php?c	:odetyr 🏠
ICD9 Search for: rhinitis Search Erase	
Code Description 472.0 Chronic rhinitis 477 Allergic rhinitis 477.1 Allergic rhinitis, food 477.2 Allergic rhinitis, animal hair/dander 477.8 Allergic rhinitis, other allergen 477.9 Allergic rhinitis, unspecified	
http://localhost/openemr/interface/patient_file/encounter/find_code_popup.php?codety	pe=I //

Complete the remainder of the form as necessary and click 'Save'.

😻 Add NewIss	ue - Mozilla Firefox	
🛛 🔀 http://loc	alhost/openemr/interface/patient_file/summary/add_edit_issue.php?issue=0	☆
Туре:	 Problem O Allergy O Medication O Surgery O Dental HTN asthma diabetes hyperlipidemia I (Select one of these, or type your own title) 	
Title:	bronchitis	
Begin Date:	2009-04-17	
End Date:	(leave blank if still active)	
Diagnosis:	ICD9:477.8	
Occurrence:	Chronic/Recurrent	
Referred by:		
Outcome:	CResolved CImproved CStatus quo CWorse CPending follo	wup
Destination:	<u></u>	
	Save Cancel	
Done		

Additional issues are entered in the same manner; clicking 'Add Issue' and selecting the appropriate type, such as 'Allergy'. Notice that the 'Add New Issue' dialog also uses the OpenEMR date selection tool described earlier.

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8 http://loca	Image: http://localhost/openemr/interface/patient_file/summary/add_edit_issue.php?issue=0 C									
Туре:	○ Problem ● Allergy ● Medication ● Surgery ● Dental									al
	penicillin 🖻 sulfa iodine codeine 🗾 (Select one of these, or type your own title)									
Title:	penicillin									
Begin Date:	2009-01-01	! ?								
End Date:		?		Ja	nuar	y, 20	09		×	
Diagnosis:		«	<		Too			>	» .	
Occurrence:	Unknown or N/A	wk	Sun	Mon	Tue	Wed		Fri	Sat	
Referred by:		52 1	4	5	6	7		2	3 10	
Outcome:	C Resolved C	2	11	12	13	14	15	16		ding followup
Destination:		3	18	19	20	21	22	23	24	
		4	25	26	27 Thu	28 Ion 1	29	30	- 31	
					Thu,	Jan I				
Done										11.

Once the new issues have been added successfully you should see an updated list of all the issues that have been entered for this patient. You may click on an issue in the list at any time to edit it.

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<u>File Edit View Histo</u>						
<u> </u>	🗙 🏠 🔀 http:/	/localhost/openemr/interface	e/main/main_screen.php?auth=login Active Patient: Rod Roark (1)		☆ • G• Google	<u></u>
Logged in:Betty Blac			April 21, 2009			
✓ Top Bot ✓ Calendar C Password C Reports C Ofc Notes C Fax/Scan C	Demographics (Who	More) Name: Mr. R DOB: 1985- S.S.: 111-2	08-06 Sex:	:Male		Due: \$136.57
C Addr Bk C C Chart Trk C C Billing C C Superbill C C Auth/hotes C C New Pt C	Contact	Marital Status: Marri User Defined: Address: 321 S State: Country: USA				
Patient Patient History Encounters New Enctr Rx Susses	En	nergency Phone:971-2 Work Phone:503-1 Contact Email: mr.ro Provider: Betty	22-3333 Home Phone: 12-3334 Mobile Phone: d@gmail.com Black	:503-456-7890 :971-564-7896		
Climmunize C Documents C Pt Report C Pt Notes C Transact C Summary		Pharmacy: Corne Notice Received: YES w Mail Message: NO Allow Email: YES Occupation: Engir	er Pharmacy 503-987-6543 / 500 W Burnside Allow Voice Message: Allow SMS: Leave Message With: teer Employer Name:	: YES : NO : wife		
C Encounter C Charges C	Type Title Allergies	Begin End	Diag	Occurrence	Referred By	Comments Enc
Active Patient: Rod Roark (1)	penicillin Medical Problem	2009-01-01		Unknown or N/A		0
Active Encounter: None Popups	bronchitis		ICD9:477.8 (Allergic rhinitis, other allergen)	Chronic/Recurrent		0
Find: r by: Name ID	Claritin D	2009-04-17		Unknown or N/A		View
SSN DOB			Add Issue Add Encounter	To History Back		
Done						

Associating Issues with Encounters

The far right column in the Issues list represents the number of encounters associated with a given issue. Click on the '0' next to a newly added issue to bring up the 'Issues & Encounters' dialog.

This dialog contains a list of all the issues and encounters associated with this patient. It is used to set (and view) the relationships between issues and encounters. Note that the issue that was just clicked on has been highlighted.

🕲 Issues and Encou	nters - Mozilla	a Firefox		_0,	×							
🔀 http://localhost/e	Http://localhost/openemr/interface/patient_file/problem_encounter.php?issue=11											
Issues and Encounters for Rod Roark (1)												
⊙ Is	sues Section	n	0	Encounters Section								
Туре	Title	Description	Date	Presenting Complaint								
allergy	penicillin		2009-04-17	cough & chest congestion								
medical_problem	bronchitis											
medication	Claritin D											
	noose a se	ed items hig	ck an item wi	el b								
Done					11.							

Select the appropriate encounter from the list on the right to highlight it. Clicking 'Save' now links the selected issue to the selected encounter.

😻 Issues and Encour	🕹 Issues and Encounters - Mozilla Firefox										
100 http://localhost/c	penemr/interfa	ce/patient_file/pr	oblem_encounter.	.php?issue=11	☆						
	lssues an	d Encounte	ers for Rod	Roark (1)							
• Is	sues Section	n	0	Encounters Section							
Туре	Title	Description	Date	Presenting Comp	laint						
allergy	penicillin		2009-04-17	cough & chest conges	stion						
medical_problem	bronchitis										
medication	Claritin D										
medical_problem bronchitis											
Done											

Continue associating issues with encounters as necessary. Refreshing the Issues list shows the current information for all issues.

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File Edit View Hist		interface/main/main_screen.php?auth=login		☆ • Google	
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C Calendar	Demographics (More)				
C Calendar C C Password C	Who Nam	:Mr. Rod Roark	External ID:1	Balance Due: \$136.57	
C Reports C		: 1985-08-06	Sex: Male		
Ofc Notes O		.:111-22-3333	License/ID: 1234567	Upcoming Appointment	is
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C Superbill C	Stat		Postal Code: 97219		
C Auth/notes C C New Pt C	Countr		ency Contact: Wife		
Patient O	Emergency Phon	· 3	Home Phone: 503-456-7890		-
C History C			obile Phone: 971-564-7896		
C Encounters C			lobile Phone: 971-564-7696		
C New Enctr C C Rx C		l: mr.rod@gmail.com r: Betty Black			
Clissues C		r: Corner Pharmacy 503-987-6543 / 50	0.10/ Rumaida / Datland		
C Immunize C	HIPAA Notice Receive		ice Message: YES		
C Documents C C Pt Report C					
C Pt Notes C	Allow Mail Messag		Allow SMS: NO		
C Transact	Allow Ema Employer Occupatio		lessage With:wife ployer Name:NW Company		_
C Summary C	Employer Occupatio	i: Engineer Em	ployer Name: NVV Company		`
C Encounter C C Charges C	Type Title Begin	End Diag	Occurrence	Referred By Comments	Enc
Contargos C	Allergies				
Active Patient:	penicillin 2009-01-01		Unknown or N/A		0
Rod Roark (1)	Medical Problems				
Active Encounter: None	bronchitis 2009-04-17	ICD9:477.8 (Allergic rhinitis, ot	her allergen) Chronic/Recurrent		1
Popups 🗾	Medications				
Find: r	Claritin D 2009-04-17		Unknown or N/A		
by: Name ID	Clantin D 2000-04-17		CIRCIONITOLIVA		0
SSN DOB		Add Issue Add E	ncounter To History Back		
Done					1.

Immunizations

Click 'Summary' on the left (under ('Patient/Client – Management') to return to the Patient Summary page. Now click 'Immunizations (more)' to add an immunization for this patient.

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<u>File Edit View Histo</u>					
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Logged in:Betty Blac		Activ	e Patient: Rod Roark (1) DOB: 1985-08-06 Age	e: 24 April :	21, 2009
🗹 Top 🛛 Bot 🔽	Demographics (More)				-
C Calendar C C Password C	Who Name:	Mr. Rod Roark	External ID:1	Balance Due: \$136.57	
C Reports C		1985-08-06	Sex: Male	Bulance Bue, \$150.57	
C Ofc Notes C				Upcoming Appointments	\$
C Fax/Scan C		111-22-3333	License/ID: 1234567	New Appointment	
C Addr Bk C C Chart Trk C	Marital Status:	Married			
C Billing C	User Defined:				
C Superbill		321 SW Capitol Hwy	City: Portland		
C Auth/notes C	State:		Postal Code:97219		
C New Pt C	Country:	USA	Emergency Contact: Wife		
Patient O	Emergency Phone:	971-222-3333	Home Phone: 503-456-7890		
C History C C Encounters C	Work Phone:	503-112-3334	Mobile Phone:971-564-7896		
C New Enctr	Contact Email:	mr.rod@gmail.com			
CRX C		Betty Black			
Clissues C			87-6543 / 500 W Burnside / Portland		
C Immunize C	HIPAA Notice Received:		Allow Voice Message: YES		
C Documents C C Pt Report C	Allow Mail Message:		Allow SMS:NO		
C Pt Notes C					
C Transact	Allow Email:		Leave Message With: wife		
C Summary 💽	Employer Occupation:		Employer Name: NW Company		<u> </u>
C Encounter	Medical Problems (More) bronchitis	Notes(More)			
Charges C	Allergies (More)	Balance Due \$136.57	7		
	penicillin				
Active Patient:	Medications (More)				
Rod Roark (1) Active Encounter:	Claritin D				
None	Immunizations (More)				
Popups 💌	Prescriptions				
Find: r					
by: Name ID SSN DOB					
Logout					
Done					1.

This page contains a form for entering information on the any immunizations the patient has received.

Select the type of immunization from the drop-down list provided, and enter any data you may have, including the date of the shot, and the name of the provider who administered it.



Click 'Save Immunization'. The newly added immunization now appears in the list at the bottom of the screen.



Return to the Summary page via the navigation menu on the left. Notice that the lower left portion of the patient summary now shows a brief list of all active issues, immunizations and prescriptions.

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<u> </u>	🗶 🏠 🔀 http://localhost/open				
Logged in:Betty Blac		Active	Patient: Rod Roark (1) DOB: 1985-08-06 Age: 24	April 2	21, 2009
🗹 Top 🛛 Bot 🗹	Demographics (More)				-
C Calendar C C Password C	Who Na	me: Mr. Rod Roark	External ID:1	Balance Due: \$136.57	
C Reports C)0B:1985-08-06	Sex: Male		
C Ofc Notes C		S.S.: 111-22-3333	License/ID: 1234567	Upcoming Appointments	
C Fax/Scan			License/ID: 1234567	New Appointment	
C Addr Bk C C Chart Trk C		atus: Married			
O Billing O	User Defi				
C Superbill C		ress: 321 SW Capitol Hwy	City: Portland		
C Auth/notes C		tate:	Postal Code:97219		
C New Pt C		ntry: USA	Emergency Contact: Wife		
Patient C History C	Emergency Ph	one:971-222-3333	Home Phone:503-456-7890		
C Encounters	Work Ph	one:503-112-3334	Mobile Phone:971-564-7896		
O New Enctr O	Contact Er	nail: mr.rod@gmail.com			
ORX O	Choices Prov	ider: Betty Black			
Clssues C Clmmunize C	Pharm	acy: Corner Pharmacy 503-98	37-6543 / 500 W Burnside / Portland		
C Documents C	HIPAA Notice Recei	ved: YES	Allow Voice Message: YES		
C Pt Report C	Allow Mail Mess	age:NO	Allow SMS: NO		
C Pt Notes C		nail: YES	Leave Message With: wife		
C Transact C		tion: Engineer	Employer Name: NW Company		
C Summary (C)		ress: 44566 Indusrty Way	City: Portland		
C Charges C		tate: OR	Postal Code:97002		
Active Patient:	Medical Problems (More) bronchitis	Notes(More)			
Rod Roark (1)	Allergies (More)	Balance Due \$136.57			
Active Encounter: None	penicillin				
Popups 💌	Medications (More)				
	Claritin D				
Find: r	Immunizations (More)				
by: Name ID SSN DOB	2009-04-21 - DT 1 Prescriptions				
	Claritin D1 in tablet q.d.				
Logout					
Done	·				

Patient Notes & Transactions

Patient notes store patient information that is unrelated to the patient's medical condition. Such information may include outstanding balances, changing insurance information or patient requests for actions by the clinic.

Transactions are somewhat similar, but record events that have already occurred. These may be referrals, requests from either the patient or the doctor, or legal transactions.

<>> C >	🕻 🏠 🔀 http://localhost/openemr/interface/main/main_screer	n.php?auth=login	☆ • Google 🔎
ogged in:Cindy Cyar		Active Patient: None	April 21, 200
Top Bot Calendar C Password C Reports C	All Users Administrator Betty Black All Facilities	14-21	Add Search
Fax/Scan C Addr Bk C Chart Trk C Superbill C Auth/hotes C Patient C Patient C Instory C Inmunize C Documents C PI Report C Pi Notes C Summary C Summary C Encounter C	Administrator 8:00	B Black 8:00 8:30 8:45 9:00 9:15 9:30 9:30 9:45 10:00 10:15 10:30 10:45 11:00 11:15	G Green 8:00 N 8:15 8:30 8:45 9:00 9:15 9:30 9:45 10:00 10:15 10:30 10:45 11:00 LUNCH
ctive Patient: one Popups Y nd: roark C Hame ID SSI() DOB Dogout	Patient Notes (See All)		

Patient Notes

To begin, log in to OpenEMR, and use the search function in the lower left-hand corner to locate the patient for which you would like to add a note.

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<u> </u>	🗙 🏠 📴 Ы	ttp://localhost/openemr,	'interface/main/ma	ain_screen.php?au	ith=login			<u>ن</u>	G Google	\sim
Logged in:Cindy Cyan (Default) Active Patient: None April 21, 2										April 21, 2009
- Top Bot -	[Help] Showing	g 1 of 1 records fou					Diversities Of	IDava Cine a Loat	ID-to of Loot	100 Davis France
C Calendar C C Password C	Name	Phone	SS	DOB	ID	PID	[Number Of Encounters]	[Days Since Last Encounter]	[Date of Last Encounter]	[90 Days From Last Encounter]
C Reports	Roark, Rod	503-456-7890	111-22-3333	08/06/1985	1	1	2	4	04/17 <i>/</i> 09	Thursday, 07/16/09
C Ofc Notes C C Fax/Scan										
🔿 Addr Bk 🛛 🔿										
C Chart Trk C C Superbill C										
C Auth/notes 💿										
C New Pt C										
🖸 History 🖉										
C Encounters C C New Enctr										
🔘 Immunize 🖉										
C Documents C C Pt Report										
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C Transact C C Summary C										
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Active Patient:	Patient Notes	(See All)								
None										
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by: Name ID SSN DOB										
Logout										
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Click on the desired patient to bring up the 'Summary' page.

OpenEMR - Mozilla F File Edit View Hist					<u> </u>
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Logged in:Cindy Cya	an (Default)	Activ	e Patient: Rod Roark (1) DOB: 1985-08-06 Age: 2	24 April 2	21, 2009
Logged in:Cindy Cyr Calendar Calendar Calendar Cassword Calendar Calen	Demographics (More) Who Name: M DOB: 1 S.S.: 1 Marital Status: M User Defined: Contact Address: 3 State: Country: U Emergency Phone: 9 Work Phone: 5	Ir. Rod Roark 385-08-06 11-22-3333 1arried 21 SW Capitol Hwy SA 71-222-3333 03-112-3334 ur.rod@gmail.com	e Patient: Rod Roark (1) DOB: 1985-08-06 Age: 2 External ID:1 Sex: Male License/ID: 1234567 City: Portland Postal Code: 97219 Emergency Contact: Wife Home Phone: 503-456-7890 Mobile Phone: 971-564-7896	24 April 2 Balance Due: \$136.57 Upcoming Appointments New Appointment	•
C Pt Report C Pt Notes C Transact C Summary C Encounter C C Charges C		orner Pharmacy 503-9 ES O ES	87-6543 / 500 W Burnside / Portland Allow Voice Message: YES Allow SMS: NO Leave Message With: wife Employer Name: NW Company		
Active Patient: Rod Roark (1) Active Encounter: None Popups Find: by: Name ID SSN DOB Logout	(Issues not authorized)	Notes(More) Balance Due \$136.57	-		

If the user is not Authorized they will be unable to see the patient's medical details such as issues, immunizations and prescriptions.

Click 'Notes (more)' to add a note for this patient.

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Logged in:Cindy Cya	Logged in:Cindy Cyan (Default) Active Patient: Rod Roark (1) DOB: 1985-08-06 Age: 24 April 21, 2009						
Top Bot Calendar	Demographics (More)			5	·	-	
C Password C C Reports C		ir. Rod. Roark 385-08-06	External ID:1 Sex: Male		Balance Due: \$136.57		
C Ofc Notes C C Fax/Scan C C Addr Bk		11-22-3333	License/ID: 1234567		Upcoming Appointments New Appointment		
C Chart Trk C C Superbill C	User Defined:	21 SW Capitol Hwy	City: Portland				
C Auth/notes C C New Pt C ⊙ Patient C	State:		Postal Code:97219				
C History C C Encounters C	Emergency Phone:97	71-222-3333	Emergency Contact: Wife Home Phone: 503-456-7890				
New Enctr New Enctr New Enctr New Enctr O Immunize O Documents O	Work Phone:50 Contact Email:m Choices Provider:B	r.rod@gmail.com	Mobile Phone:971-564-7896				
C Pt Report C C Pt Notes C	Pharmacy: C	orner Pharmacy 503-9	87-6543 / 500 W Burnside / Portland				
C Transact C C Summary C C Encounter C	HIPAA Notice Received: Y Allow Mail Message: N	0	Allow Voice Message: YES Allow SMS:NO				
C Charges	Allow Email: Y Employer Occupation: E	ngineer	Leave Message With: wife Employer Name: NW Company			-	
Active Patient: Rod Roark (1)	(Issues not authorized)	Patient Notes (Be	ack) Add New	/ Note			
Active Encounter: None		New employer	Type: Unassigned ▼ & insurance e Unassigned	To: Cyan, Cindy 🗾		_	
Find: roark		New Chipitoyer	Chart Note	1-2005.			
by: Name ID SSN DOB			Pharmacy Prior Auth	. N 1			
Logout			Test Scheduling	/ Note] ve] [Only Inactive]			
				tes			
Done						11.	

The 'Patient Notes' page will present you with a text box for entering the note, as well as drop-down lists for selecting the type of note, and the person to whom the note is addressed.

Type your note in the text box and click 'Add New Note'.

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Logged in:Cindy Cya	an (Default)	Active	Patient: Rod Roark (1) DOB: 1985-08-06 Age	e: 24 Ap	oril 21, 2009
✓ Top Bot ✓ Calendar ○ ○ Password ○ ○ Password ○ ○ Ofc Notes ○ ○ Fax/Scan ○ ○ Addr Bk ○ ○ New Pt ○ ○ Patient ○ ○ History ○ ○ Immunize ○ ○ Documents ○ ○ Pt Report ○ ○ Pt Notes ○ ○ Transact ○	Demographics (More) Who Name: N DOB: 1 S.S.: 1 Marital Status: N User Defined: Contact Address: 3 State: County: U Emergency Phone: 5 Work Phone: 5 Contact Email: r Choices Provider: 5	fr. Rod Roark 965-08-06 11-22-3333 Aarried 21 SW Capitol Hwy JSA 71-222-3333 03-112-3334 or.rod@gmail.com 3etty Black Corner Pharmacy 503-96	External ID: 1 Sex: Male License/ID: 1234567 City: Portland Postal Code: 97219 Emergency Contact: Wife Home Phone: 503-456-7890 Mobile Phone: 971-564-7896 37-6543 / 500 W Burnside / Portland Allow Voice Message: YES	Balance Due: \$136. Upcoming Appointme New Appointment	57
Cumodad Curve Summary Concerner Concerner Concerner Concerner Concerner Concerner Hone Popups Curve Summary Concerner Hone Curve Summary C	(Issues not authorized)	Patient Notes (Ba	ck)Add New Note		

The new note now appears in the list of notes on the same screen. The checkbox is used to control whether the note is "active". Above are options to view only the active or inactive notes.

Click 'Patient Notes (back)' to return to the patient summary.

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Logged in:Cindy Cy	an (Default)	Activ	ve Patient: Rod Roark (1) DOB: 1985-08-06 Age: 2	4 A	pril 21, 2009
Image: Top Bot Calendar C Calendar C Cassword C C Reports C C Ofc Notes C C Addr Bk C	Demographics (More) Who Name DOB	:Mr. Rod Roark 1985-08-06 :111-22-3333	External ID:1 Sex: Male License/ID:1234567	Balance Due: \$130 Upcoming Appointm New Appointment	5.57
C Chart Trk C C Superbill C C Auth/hotes C C New Pt C C Patient C C History C	User Defined	: 321 SW Capitol Hwy : USA	City: Portland Postal Code:97219 Emergency Contact: Wife Home Phone:503-456-7890		
C Encounters C New Enctr C Immunize C Documents C Pt Report C Pt Notes C Transact C Summary C	Work Phone Contact Email Choices Provider	:503-112-3334 :mr.rod@gmail.com :Betty Black :Corner Pharmacy 503-9 :YES	Mobile Phone:971-564-7896 987-6543 / 500 W Burnside / Portland Allow Voice Message: YES Allow SMS: NO		
C Encounter C C Charges C	Allow Mail Message Allow Email Employer Occupation	YES	Leave Message With:wife Employer Name:NW Company		-
Active Patient: Rod Roark (1) Active Encounter: Hone Popups Find: roark by: Name ID SSN DOB Logout	(Issues not authorized)	Notes(More) Balance Due \$136.5 Insurance 2009-0	7 D4-21 14:51 (cyan to cyan) New employer & insuran	ce effective as of 5-1-2009.	
Done					1

The new note is now listed on the Summary page.

Transactions

Click 'Transact' in the navigation menu to go to the Transactions page. (located under 'Patient/Client – Visits' in Tree View)

The Transactions page contains two basic form types. A simple form for internal transactions such as patient requests or billing transactions, and a Referral form.

Referrals

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Logged in:Cindy Cya	n (Default)	Active Patient: Rod Roark (1) DOB: 1985-08-06 Age	e: 24 April 21, 2009
C Calendar	Demographics (More)		<u> </u>
C Password C	Who Name: Mr. Rod	Roark External ID: 1	Balance Due: \$136.57
🔿 Reports 🛛 🔿	DOB: 1985-08-0	06 Sex: Male	
C Ofc Notes C	S.S. :111-22-33		Upcoming Appointments New Appointment
C Fax/Scan C C Addr Bk	Marital Status: Married		New Appointment
CAddrBk C CChartTrk C			_
C Superbill	User Defined:		
O Auth/notes	Contact Address: 321 SW (
C New Pt C	State:	Postal Code: 97219	
Patient C	Country: USA	Emergency Contact: Wife	
C History C	Emergency Phone: 971-222-3	Home Phone: 503-456-7890	
C Encounters C	Work Phone: 503-112-3		
C New Enctr	Contact Email: mr.rod@g		
O Documents O	Choices Provider: Betty Bla		
C Pt Report	Choices Flowder. Detty Dia		<u>-</u>
C Pt Notes C	Transaction Type: Referral		
🔿 Transact 🛛 💿	Referral		
C Summary C	Patient Request		
C Encounter C C Charges C	Referral Physician Request		
Charges C	Legal	Refer By:	
Active Patient: Rod Roark (1)	Refer To: Unassigned 💌	Reason:	
Active Encounter:			
None			
Popups 🗾			
Find: roark	External Referral: Unassigned 🗾	Referrer Diagnosis:	
by: Name ID	Risk Level: Medium 💌	Include Vitals: Unassigned 💌	
SSN DOB	Requested Service:		
Logout			
Logout			
	Counter-Referral		
	[Save Transaction]		
Done			11.

Select 'Referral' from the drop-down list to begin a new Referral transaction.

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Logged in:Cindy Cya	n (Default)	Active	e Patient: Rod Roark (1)	DOB: 1985-08-06 Age: 24		April 21, 2009
Logged in:Cindy Cya	m (Default) Demographics (More) Who Contact Emerge V	Active Name: Mr. Rod Roark DOB: 1985-08-06 S.S.: 111-22-3333 writal Status: Married ser Defined: Address: 321 SW Capitol Hwy State: Country: USA ency Phone: 971-222-3333 Vork Phone: 503-112-3334 work Phone: 503-112-3344 work Phone: 503-112-334 work Phone: 503-112-344 work Phone: 503-112-344 work Phone: 503-112-3	e Patient: Rod Roark (1) External ID Sey License/ID City Postal Code Emergency Contac Home Phone):1 <:Male):1234567 y:Portland a:97219	Bala Upco New Ap	
Rod Roark (1) Active Encounter: Hone Popups Find: roark by: Hame ID SSN DOB Logout	External Referral: Risk Level: Requested Service: Counter-Referral [Save Transaction]	Yes V Low V	Referrer Diagnosis: Include Vitals:			
Done						1.

Another drop-down contains a list of physicians and clinics from the Address Book to which you can refer your patient. Select the referring physician, risk level, etc., and enter a reason for the referral.

Click 'Save Transaction'.

C X 🟠 🖾 http://localhost/openemr/interface/main/main_screen.php?auth=login	OpenEMR - Mozilla File Edit View His	Firefox tory <u>B</u> ookmarks	Tools Help			<u>_ </u>		
W Top Bot V Demographics (More) C Bedendar C Pessword C Pessword C Who Name: Mr. Rod Roark External ID:1 Balance Due: \$136,57 O D0B: 1985-08-06 Sex: Male Upcoming Appointments O do Miles S.: 111-22:333 License/ID: 1234567 Upcoming Appointments Marital Status: Married User Defined: Contact Address: 321 SW Capitol Hwy City: Portland C Mathridge C New PR Contact Address: 321 SW Capitol Hwy City: Portland C Becourser C Contact Address: 321 SW Capitol Hwy City: Portland C Becourser C Contact Address: 321 SW Capitol Hwy City: Portland C Becourser C Contact Email: mr rod@gmail.com Postal Code: 97219 C Becourser C Contact Email: mr rod@gmail.com Contact Email: mr rod@gmail.com Provider: Betty Black Postal Code: 97219 Postal Code: 97219 C Becourser C Contact Email: mr rod@gmail.com Postal Code: 97219 C Becourser C Contact Email: mr rod@gmail.com Postal Code: 97219 C Becourser C Porter Email Code: Co				p?auth=login	☆ • Google	<u></u>		
Prop Bot V Demographics (More) C Reports C Password Who Name: Mr. Rod Roark External ID:1 Balance Due: \$136.57 ODB: 1965-08-06 Sex: Male Upcoming Appointments Addr Bk C Sistin 17.22.3333 License/ID: 12.34567 Addr Bk Upcoming Appointments New Appointments Addr Bk Contact Address: 321 SW Capitol Hwy City: Portland Authorize Contact Address: 321 SW Capitol Hwy City: Portland Authorize Contact Address: 321 SW Capitol Hwy City: Portland Contact Address: 321 SW Capitol Hwy City: Portland New Appointments Contact Address: 321 SW Capitol Hwy City: Portland New Appointments New Protoc Contact: Contact: Contact: Wrife Emergency Contact: Wrife Emocurier Contact: Postal Code: 97219 Postal Code: 97219 Contact: Contact: Contact: Code: 800 Nobile Phone: 503-456-7890 Work Phone: 503-412-3334 Mobile Phone: 971-564-7896 Postal Code: 97219 Contact: Postal Code: 97219 Postal Code: 97219 <	Logged in:Cindy Cy	Logged in:Cindy Cyan (Default) Active Patient: Rod Roark (1) DOB: 1985-08-06 Age: 24 April 21, 2009						
Pt Report Pt Notes Transact Summary Encounter Charges Active Patient: None Popups Find: roark by: Name ID	✓ Top Bot ✓ C Calendar C C Password C C Reports C C Ofc Notes C C Fax/Scan C Addr Bk C C Addr Bk C C Addr Trk C Superbill C C New Pt C C History C C Encounters C C New Enctr C C Immunize C	Demograph Who Contact	Name: Mr. Rod Roark DOB: 1985-08-06 S.S.: 111-22-3333 Marital Status: Married User Defined: Address: 321 SW Capitol Hwy State: Country: USA Emergency Phone: 971-222-3333 Work Phone: 503-112-3334 Contact Email: mr.rod@gmail.com	Sex: Male License/ID: 1234567 City: Portland Postal Code: 97219 Emergency Contact: Wife Home Phone: 503-456-7890	Upcoming Appointment			
	C Pt Report C Pt Notes C Transact C Summary C Summary C Charges C Active Patient: Rod Roark (1) Active Encounter: None Popups Find: roark by: Name ID SSII DOB	Patient Tran	ISACTIONS (Add Transaction) (Print Blank Referral Fo (cyan) Referal See Dr. Orange for lesion on sca	rm) Ip.				

The referral is now in the Patient Transactions list.

Click 'Referral' next to the transaction to generate a printable version of the Referral form.

🕑 Referral Form - Mozilla Firefox						
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🔁 OpenEMR 🗵 🔀 Referral Form 🔀	•					
Your Clinic Name Here Clinic ID Client ID 1 Control No. 1 Date Date 2009-04-21 Name Mr. Rod Roark Age 23 Address 321 SW Capitol Hwy, Portland Postal Postal 97219 Phone 503-456-7890 Reference Reason See Dr. Orange for lesion on scalp. Diagnosis						
Referred to Orange, Ophelia / Universal Health Center	h¢					
Your Clinic Name Here Clinic ID Client ID 1 Control No. 1 Date 2009-04-21						
Name Mrs. Marie M Maroon Age 23 Gender Male						
Health centre/clinic Universal Health Center						
Address 4456 SE Washington St., Portland OR Postal 97215 Phone _						
Reference Reason See Dr. Orange for lesion on scalp.						
Client medical history summary:						
Blood pressure / Height Weight						
Referer name and signature Betty Black						
Specialist name and signature Orange, Ophelia						
Done	· · · · · · · · · · · · · · · · · · ·					

Depending on your system's configuration, you may be asked to save the file, or it may be printed automatically.

When you are finished return to the Transaction list and click 'Add Transaction'.

Basic Transactions

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() C	🗙 🏠 🔯 http://localhost/openemr/interface/main/main_sc	reen.php?auth=login	े • Google
Logged in: Administ	rator (Default)	Active Patient: Rod Roark (1) DOB: 1985-08-06 Age: 24	April 21, 200
✓ Top Bot	Demographics (More) (Delete) Who Name: Mr. Rod Roark	External ID: 1	Balance Due: \$136.57
C Admin C C Reports C C Ofc Notes C C Fax/Scan C	DOB: 1985-08-06 S.S.: 111-22-3333 Marital Status: Married	Sex: Male License/ID: 1234567	Upcoming Appointments New Appointment
C Addr Bk C C Chart Trk C C Billing C C Superbill C	User Defined: Contact Address: 321 SW Capitol H State:	twy City: Portland Postal Code:97219	-
C Auth/notes C C New Pt C I Patient C C History C	Country: USA Emergency Phone:971-222-3333 Work Phone:503-112-3334	Emergency Contact: Wife Home Phone:503-456-7890 Mobile Phone:971-564-7896	
C Encounters C C New Enctr C C Rx C C Issues C	Contact Email: mr.rod@gmail.co Choices Provider: Betty Black Pharmacy: Corner Pharmacy	m 503-987-6543 / 500 W Burnside / Portland	
C Immunize C C Documents C C Pt Report C	HIPAA Notice Received: YES Transaction Type: Physician Request	Allow Voice Message: YES	<u>×</u>
C Pt Notes C C Transact C C Summary C C Encounter C C Charges C	Details: request <u>pre</u> -authorization for air filtration system in patient home. I		
Active Patient: Rod Roark (1) Active Encounter: None	[Save Transaction]		
Find: roark by: Name ID SSN DOB			
Logout			
Done			

Other transaction types use the simple transaction form. Select the desired type from the list and enter the transaction details in the text box provided. Click 'Save Transaction' when finished.

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Logged in:Cindy Cya	n (Default) Activ	ve Patient: Rod Roark (1) DOB: 1985-08-06 Age: 24	April 21, 20	09
C Calendar C C Password C	Demographics (More) Who Name:Mr. Rod Roark	External ID:1	Balance Due: \$136.57	-
C Reports C	DOB: 1985-08-06	Sex: Male	Upcoming Appointments	
C Fax/Scan C C Addr Bk C	S.S.: 111-22-3333 Marital Status: Married	License/ID: 1234567	New Appointment	
C Chart Trk C C Superbill C C Auth/notes C	User Defined: Contact Address: 321 SW Capitol Hwy	City: Portland		
C New Pt C ⊙ Patient C	State: Country: USA	Postal Code:97219 Emergency Contact: Wife		
C History C C Encounters C C New Enctr C	Emergency Phone:971-222-3333 Work Phone:503-112-3334	Home Phone:503-456-7890 Mobile Phone:971-564-7896		
C Immunize C C Documents C	Contact Email: mr.rod@gmail.com Choices Provider: Betty Black			
C Pt Report C C Pt Notes C C Transact C	Pharmacy: Corner Pharmacy 503- HIPAA Notice Received: YES	987-6543 / 500 W Burnside / Portland Allow Voice Message: YES		
C Summary C Encounter	Allow Mail Message: NO Allow Email: YES	Allow SMS: NO Leave Message With: wife		
🙆 Charges 🛛 🔘	Employer Occupation: Engineer	Employer Name: NW Company		-
Active Patient: Rod Roark (1) Active Encounter: None	Patient Transactions (Add Transaction) (Print Blank Referral Tue April 21st (cyan) Physician Request request pre-authori Tue April 21st (cyan) Referral See Dr. Green for I	zation for air filtration system in patient home.		
Find: roark		×		
SSN DOB		k		
Done				//.

The new transaction has now been added to the list along with the referral. Click on the date of a transaction to edit its contents.

Basic Billing

Only the Administrator, authorized users, and those with Access Control designated as 'Accounting' in their user profile can access OpenEMR's Billing system.

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To begin, log in with your designated username and password.

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${\not\! {\cal P}}$ Do you want Firefox to remember this password?		<u>R</u> emember	Never for This Site	Not Now 🛛 🔀
Logged in:Randy Red (Default)	Active Patient: None			April 21, 2009
Top Bot 🗹 All Users 🔺 2009-04	-21 🔢 DayView 💌 Go Today		Add	Search A
Calendar C Administrator C Password C Betty Black ▼ All Facilities ▼				
C Password C Betty Black All Facilities	<< Tuesday, April 21, 2009 >>			
C Reports				
C Ofc Notes C Administrator	B Black		G Green	
C Fax/Scan C 8:00 C Addr Bk C	8:00	8:00 IN		
		8:15		
G Billing O	8:30 IN	8:30		
chsuperbill C	8:45	8:45		
C Auth/notes C New Pt C	9:00	9:00		
C Patient C	9:15	9:15		
C History C 9:30 IN	9:30	9:30		
C Encounters C 9:45	9:45	9:45		
New Endr 10:00 10:15		10:00		
C Desumente C		10:15		
C Pt Report C 10:30		10:30		
C Pt Notes C 10:45		10:45		
Ciransact C 11:00	11:00	11:00 LUNCH		-
CEncounter C Patient Notes (See All)				
C Charges C				
Active Patient:				
None Active Encounter:				
None				
Popups 🗾				
Find:				
by: Name ID SSII DOB				
Logout				
Done				

Select 'Billing' from the navigation menu on the left (under 'Fees' in Tree View). This brings you to the main Billing screen. This will present you with options to generate a variety of printable and electronic claims and reports.

Billing Reports

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Logged in:Randy Re	d (Default)		Active Patie	nt: None	April 21, 2009
🗹 Top 🛛 Bot 🔽	Billing Report				
C Calendar C C Password C	From: 2009-04-21	To:	Show Unbilled Only	Show Authorized Only	[Change View] or [Export OFX]
C Admin C	[View Printable Report]	[Reports] [EOBs]	[View Log]		[Select All]
C Reports C C Ofc Notes C					
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	Patient Notes (See All)				
Active Patient: None					
Active Encounter: None					
Popups 🔽					
Find:					
by: Name ID SSN DOB					
Logout					
Done					
Loono					11.

The Billing Report page will automatically display any billable encounters that were generated today. To view billables from a different time period enter the 'From' and 'To' dates using the date selection tool, and click 'Change View' in the top right corner of the screen.

OpenEMR - Mozilla Firefox X File Edit View History Bookmarks Tools Help					
		Gr Google			
Logged in:Randy Re	d (Default) Active Patient: None	April 21, 2009			
Top Bot	Billing Report				
Calendar C C Password C	From: 2009-04-13 🔢 To: 🛛 🗹 Show Unbilled Only 🗖 Show Authorized Only	[Change View] or [Export OFX]			
C Admin C C Reports C	[View Printable Report] [Reports] [EOBs] ? April, 2009 ×	[Select All]			
C Ofc Notes C C Fax/Scan	Generate X12 Generate H(wk Sun Mon Tue Wed Thu Fri Sat n HCFA Margins: Left: 24	Top: 27			
C Addr Bk	13 1 2 3 4 14 5 6 7 8 9 10 11				
C Chart Trk C Billing C	15 12 13 14 15 16 17, 18				
C Superbill C C Auth/notes C	16 19 20 21 22 23 24 3 25 17 26 27 28 29 30				
C New Pt C C Patient C	Fri, Apr 17				
C History					
C Encounters C C New Enctr					
C Immunize C C Documents C					
C Pt Report C					
C Pt Notes C C Transact C					
C Summary C C Encounter C					
Charges C	Patient Notes (See All)				
Active Patient:					
None Active Encounter:					
None					
Popups 💌					
Find: by: Name ID SSN DOB					
Logout					
Done		1.			

The list should now display all billables from the selected date range.

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<u>File E</u> dit <u>V</u> iew Hi <u>s</u> to	ry <u>B</u> ookmarks <u>T</u> ools	<u>H</u> elp								
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Logged in:Randy Red	(Default)				Active Patier	nt: None			April	21, 2009
🗹 Top 🛛 Bot 🔽	Billing Report									
C Calendar C C Password C	From: 2009-04-13	12	To: 2009-04-17	🔢 🔽 Show U	nbilled Only	Show Authoriz	red Only	[Change \	View] or [Expo	rt OFX]
C Admin C	[View Printable Repo	ort]	[Reports] [EOBs]	[View Log		•			[Se	lect All]
C Reports C C Ofc Notes C		Generate X [*]	2 Generate H	CFA Mark as Clea	ed Re-Open	HCFA Margin	o. 1 oft. 24	Top: 27	-	
C Fax/Scan C C Addr Bk C		Generale A	2 Generale Ho	Mark as ciea	eu <u>Re-Open</u>		s. Leit. 24	10p. [27		
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C Superbill C C Auth/notes C	Bill: primary: Pacific 2009-04-17 17:38 En		Zirmed 💌		ICD9: 477	.8	Betty	Black	2009-04-17	
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Generating Claims

Clicking the checkbox to the right of the desired encounter will enable a set of buttons for generating claims. Your system should be configured with the appropriate set of forms for the insurance companies and clearinghouses used by your clinic.

Click 'Generate X12' to create a claim file that is suitable for sending to the clearinghouse.

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OpenEMR will present you with a confirmation popup, reminding you to check the log file after you have finished generating your claims.

Click 'OK' to proceed.



The standard Save File dialog should appear, allowing you to save the generated batch file to your computer.

Opening 2009-04-21-1603-batch.txt	×
You have chosen to open	
🔋 2009-04-21-1603-batch.txt	
which is a: Text Document	
from: http://localhost	
What should Firefox do with this file?	
O Open with Notepad (default)	
Do this <u>a</u> utomatically for files like this from now on.	
OK Cancel	

Once the file has been saved, click 'View Log' to check whether the claims were generated successfully.

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Logged in:Randy Red (Default) Active Patient: None April 21, 2009
V Top Bot V Billing Report C Calendar C From: 2009-04-13 Password C From: 2009-04-13 C Admin C [Change View] or [Export OFX] View Printable Report [Reports] C Fax/Scan C Generate X12] Generate HCFA Mark as Cleared Re-Open HCFA Margins: Left: 24 Top: 27
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Active Patient: Hone Popups V Find: by: Name ID SSN DOB Logout http://localhost/openemr/library/freeb/process_bills.log

If there were any errors in the claim generation process, they will be displayed here. Otherwise you will see a note indicating that the file was generated successfully.



The downloaded claim file should contain the necessary encounter information, formatted for billing. This is what will be sent to the clearinghouse, by whatever method has been specified.



Uncheck 'Show Unbilled Only' and click 'Change View' to refresh the billing list and see the updated status of the encounter.

Click 'Mark as Cleared' to indicate that billing has been completed for this encounter.

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Logout						
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You will then be presented with a screen indicating that the claim has been "marked as billed only."

Click 'Back' to return to the Billing Report page.

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Generating HCFA Forms

In OpenEMR multiple forms may be generated for each claim.

For example, re-enter the desired date range, uncheck 'Show Unbilled Only' and click 'Change View' again to show the current status of the claim. You can see that the claim has been "Marked as cleared."

Check the box to the right of the encounter and click 'Generate HCFA'.

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Logout		
Done		

OpenEMR will now generate a PDF of the HCFA claim, based on the standard HCFA form template. The new form can be viewed using a built-in PDF viewer, or printed automatically on a pre-printed HCFA 1500 form, depending on your system's configuration.



Returning to the Billing Report, you can see that the status of the billable encounter has been updated.

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Accounting & Receivables

Users classified as Accounting or Administrator are also authorized to enter receivables for the clinic. Checks received from insurance companies can be entered here and distributed to cover the appropriate encounters. Patients can also be billed, and their payments recorded.

Explanation of Benefits

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To begin, select 'Billing' from the navigation menu and click 'EOBs' to bring up the Explanation of Benefits Search window. This is where you can upload an ERA file (click 'Help' in the upper right-hand corner for more information) or begin inputting payments manually.

At the top you may enter a source (Eg. check number), pay date and check amount. The amount field will be automatically decremented as payments are entered into the associated invoices. When all invoices have been completed this value should be zero.

😻 EOB Posting - Search - Mozilla Firefox	<u>- 🗆 ×</u>
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OpenEMR 🛛 🕅 EOB Posting - Search	•
Payer: Pacific Health 🔽 Source: 12345 Pay Date: 2009-04-21 Deposit Date: Amount: 85.00 Help	
Name: Chart ID: Encounter: Svc Date: 2009-04-17 To: Open 💌 Search	
Or upload ERA file: Browse.	
Select All Clear All Print Selected Statements 🗆 Without Update	
Done	11

The search fields, with the blue background, are for locating a specific invoice (or invoices). Enter the appropriate parameters, such as the date of service, and click 'Search' to bring up a list of all invoices (claims) matching the requested parameters.

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The list shows the patient and invoice number, as well as the current balance to be paid. The number with a '-' in the 'Prv' column indicates the number of insurance companies for which this invoice is awaiting payment.

Entering Payments

Clicking the invoice number you wish to work with opens the EOB Invoice window. Notice that the source and pay date from the previous window have been copied over; this saves time in the common case where a single check from the insurance company pays for multiple claims.

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		Needs	secondary billing Save	Cancel Deposit Date:		
Code	Charge	Balance By/Source	Date Pay	Adjust	Reason	
99203	136.57					
		136.57	85.00	W	•	
Done						1.

The EOB Invoice page contains a detailed list of payments made on this invoice so far. Enter the payment amount next to the remaining balance, and check 'Needs secondary billing'. This will allow the claim to be rebilled to the secondary insurance. Select 'Done with Ins1' above to indicate that the primary insurance EOB has been posted. When you are finished, click 'Save'.

😻 EOB Post	ting - Search - Moz	illa Firefox								
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Roark,	Rod	1.23	2009-04-17		136.57	0.00	85.00	51.57	-1	
			Select All	Clear All Print Selected	Statements 🗆 🗆 W	√ithout Update				
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Once payment has been billed and received from secondary insurance, it can be entered in the same way. Enter the source and pay date, etc. and locate the appropriate invoice(s) using the search function.

Payment amounts are now shown along with the remaining balance. The number in the 'Prv' column has also decreased. Select the invoice number to bring up the EOB Invoice window again.

Patient: Rod Provider: Betty Invoice: 1.23 Svc Date: 2009	alhost/openemr/interface/billin EOB Posting - Search Roark Black Ins1: Pacific Ins2: MedOr	E FO	5 B Posting - Invoice	☆ · [G • Google	•
Patient: Rod Provider: Betty Invoice: 1.23 Svc Date: 2009	EOB Posting - Search Roark Black Ins1: Pacific Ins2: MedOr	E FO				
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Enter the payment amount and select 'Ins2' to indicate that the secondary insurance EOB has been posted.

Invoice adjustments may also be made here. Enter the adjustment amount (or click 'W' to waive the entire remaining balance), and select a reason for the adjustment from the drop-down list provided. Click 'Save' when finished.

Patient Invoices and Payments

Once payments from the insurance companies have been received and entered, you can use OpenEMR's EOB page to generate invoices for billing patients the remaining amounts.

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Name: Chart ID: Encounter: Svc Date: To: Open 🗸 Search	
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Select 'Due Pt' from the drop-down list and click 'Search' to display a list of all invoices that are awaiting payment from patients. Invoices still awaiting payments from insurance companies will not be shown.

😻 EOB Posti	ing - Search - Moz	illa Firefox								
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	Payer: -P	°atient – 💽 🗧	Source:	Pay Date:	Deposit Date:		Amount:	He	əlp	
I	Name:	Chart I	D:	Encounter:	Svc Date:	To:		Due Pt 💌 Se	arch	
(Or upload ERA	A file:	Br	owse						
Patient	:	Invoice	Svc Date	Last Stmt	Charge	Adjust	Paid	Balance	Prv	Sel
Roark,	Rod	1.23	2009-04-17		136.57	16.57	105.00	15.00		
			Select All	Clear All Print Selecter	<u>d Statements</u>	thout Update				
Done										

Check the box next to the desired invoice and click 'Print Selected Statements' to generate an invoice for that patient using a customizable template. Depending on your clinic's OpenEMR configuration, the invoice may be printed automatically.



A '1' in the 'Prv' column now indicates that the patient has been billed once for this claim. This number will increment every time a new invoice is printed for this encounter. This is useful when printing so that second

and later notices may be worded differently from the initial statement.

You can also click on the patient's name in the invoice list to create a billing note for that patient. Enter your note into the text field and click 'Save'.

😂 EOB Posting - Patient Note - Mozilla Firefox	
http://localhost/openemr/interface/billing/sl_eob_patient_note.php?patient_id=1	☆
Billing Note for Rod Roark	
First invoice has been sent.	
Save Cancel	
Done	

Once payment has been received, it can be entered into the invoice in the same manner as the insurance payments. In the 'Now posting for' list be sure to select 'Patient'. Enter the payment amount as before and click 'Save'.

😻 EOB Posting - Invo	ice - Mozilla Firefo	ж					
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<>- C	× 🏠 🖾	http://localhost/openemr/interface	/billing/sl_eob_invoice.php	?id=5	ź	ζ ▪ Google	P
OpenEMR		🗵 🔀 EOB Posting - Search	× .	EOB Posting - Invoice			•
	Patient:	Rod Roark					
	Provider	r: Betty Black Ins1: Pac Ins2: Med	ific Health				
	Invoice:	1.23					
	Svc Dat	e: 2009-04-17 Done wit	h: ^O None ^O Ins ²	I ● Ins2	Check/EOB No.:	65432	
	Bill Date	e: 2009-04-17 Now pos	ting for: Olns1 O	Ins2 OIns3 🖸 Pati	ent Check/EOB Date:	2009-04-28	
		🗆 Need	s secondary billing	Save Cancel	Deposit Date:		
Code	Charge	Balance By/Source	Date	Pay	Adjust	Reason	
99203	136.57						
		Ins2/22334	2009-04-21		16.57	Ins adjust Ins2	
		Ins1/12345	2009-04-21	85.00			
		Ins2/22334	2009-04-21	20.00			
		15.00		15	W		
Done							1.

Reporting

Within OpenEMR there are a wide array of reports you can generate which may be useful for your practice. These include general reports such as appointment and encounter reports, billing reports, and patient specific reporting.

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C 3	🗙 🏠 🔞 http://localhost/openemr/interface/main/main_screen.php?auth=login 🏠 📲 🔀 - Google	P
Logged in: Administ	rator (Default) Active Patient: None	April 21, 2009
Top Bot Calendar C Cassword C CAdmin C CReports C	Administrator Betty Black I All Facilities < Tuesday, April 21, 2009 >>	Add Search A
ofc Notes C	Administrator	
C Fax/Scan C C Addr Bk C C Chart Trk C	8:00 9:30 IN 9:45	
C Billing C C Superbill C	10:00	
C Auth/notes C	10.15	
C New Pt C C Patient C	10:30	
C History C	10:45	
	11:00	
ORX O	11:30	
Clasues C Climmunize C	11:45	
C Documents C	Patient Notes (See All) and Authorizations (More)	
C Pt Report C C Pt Notes C		
C Transact C		
C Summary C C Encounter C		
C Charges C		
Active Patient: None Active Encounter: None Popups		
Done	I	

General Reports

Most general reporting tools can be found by selecting 'Reports' from the navigation menu at left. If you are using the Tree View scheme, the list of available reports is divided into a hierarchical list within the navigation menu.

Examples of some commonly used reports:

The Superbill Report presents you with a dialog for selecting a date range.



Clicking 'Submit' produces a report for each encounter in the date range, and shows patient demographics and insurance information

😻 Mozilla Firefox							_	. 🗆 ×
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🔇 >> C >	< 🏠 🔯 I	http://localhost/oper	nemr/interface/re	ports/custom_report_ran	ge.php	☆ •	Google	P
CopenEMR		🛛 🔀 http://k	ocalhostepor	t_range.php 🛚				•
Patient Data:								
Title: Mr.	First Name: Rod	Last Name: Roark	Sex Male	SS: 111-22-3333	Date of Birth: 1985-08-06			
Street: 321 SW Capitol Hwy	City: Portland	Zip: 97219	Country: USA	Occupation: Engineer	Home Phone: 503-456-7890			
Business Phone: 503-112-3334	Contact Phone 971-222-3333	e: Contact Perse Wife	on Allows Ma NO	il: Allows Voice ms YES	gs: Notice Received: YES	R		
Leave Message With wife	:							
Insurance Dat	a:							
Primary:								
Provider: Pacific Health	Plan Nam PH 7.0	e:	Policy Nur 1122334	nber:	Group Number: 1234	Subscriber First Name: Rod	Subscriber Last Name: Roark	
Subscriber Relations	hip: Subscribe 111-22-333		Subscriber 2009-04-14	r Date of Birth:	Subscribter Phone: 503-456-7890	Subscriber Address: 321 SW Capitol Hwy	Subscriber Zip: 97219	
Subscriber City: Portland	Subscribe OR	r State:	Subscriber USA	r Country:	Subscriber Employe NW Company	r: Subscriber Employer Street 44566 Industry Way	: Subscriber Employer City: Portland	
Subscriber Employer 97002	Zip: Subscribe OR	r Employer Stat	te: Subscribe USA	r Employer Country	:			
Secondary:								
Provider: MedOne	Plan Na MedOne		Policy 54321	/ Number: 6	Group Number: 1112	Subscriber First Name Rod	e: Subscriber Last Name: Roark	
Subscriber Relations	hip: Subscril 111-22-3		Subso 1985-0		Subscribter Phone: 503-456-7890	Subscriber Address: 321 SW Capitol Hwy	Subscriber Zip: 97219	
Subscriber City: Portland	Subscril USA	ber Country:		c riber Employer: ompany	Subscriber Employer 44566 Indusrty Way	Street: Subscriber Employer Portland	City: Subscriber Employer Zip: 97002	:
Done								

As well as the billing codes and amounts.

File Edit View History Bookmarks Tools Help	
😮 🕞 C 🗙 🏠 🔯 http://localhost/openemr/interface/reports/custom_report_range.php 🏠 🔹 🔀 Google	P
🔀 OpenEMR 📧 🔀 http://localhosteport_range.php 🗵	•
Secondary:	<u> </u>
Provider: Plan Name: Policy Number: Group Number: Subscriber First Name: Subscriber Last Name MedOne MedOne Gold 543216 1112 Rod Roark	e:
Subscriber Relationship: Subscriber SS: Subscriber Date of Birth: Subscribter Phone: Subscriber Address: Subscriber Zip: self 111-22-3333 1985-08-06 503-456-7890 321 SW Capitol Hwy 97219	
Subscriber City: Subscriber Country: Subscriber Employer: Subscriber Employer Subscriber Employer City: Subscriber Employer Portland USA NW Company 44566 Industry Way Portland 97002	Zip:
Subscriber Employer State: Subscriber Employer Country: OR USA	
Tertiary:	
Subscriber SS: Subscriber Date of Birth: 0000-00-00	
Billing Information:	
Date Provider Code Fee	
2009-04-17 Betty Black CPT4: 99203 136.57	
2009-04-17 Betty Black ICD9: 477.8 Allergic rhinitis, other allergen 0.00 05:38 pm 05:38 pm 0.00	
Sub-Total 136.57 Paid 0.00 Total 136.57	
Physician Signature:	
Cone	

The Appointments Report gives you a list of appointments for a given provider, or for all providers, in a specified date range. It can be sorted by clicking on any of the four column headings.

😻 Appointments Repo	rt - Mozilla Firefox				_ _ _ _ ×
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OpenEMR	🖂 🔀 Appointment	s Report 🛛 🛛			•
		Appointme	nts Report		
Facility - All -	▼ Provider: - All -	From: 2009-04-01	🔢 To: 2009-04-21 🔛 Refr	esh Print	
Prov	vider	Time	Patient	ID	Туре
Black, Betty	2009-04-17 09:	30	Rod Roark	1 Office V	/isit
Done					

The Appointments and Encounters Report gives you a useful cross-reference of appointments with their corresponding encounters. This allows you to easily spot many types of errors, such as appointments with missing encounters, encounters with missing appointments, missing charges, and authorizations or justifications that are required but not done.

😻 Appointments and Enco	unters - Mozilla Firefo	×							
<u>Eile E</u> dit <u>V</u> iew Hi <u>s</u> tory	<u>B</u> ookmarks <u>T</u> ools <u>H</u>	<u>i</u> elp							
C ×	☆ B http://loc	alhost/openemr/in	terface/repo	rts/appt_encounter	_report.php		☆ • C • G	oogle	P
C OpenEMR	× 🛙	Appointments	and Encou	nters 🛛					•
			Аррс	ointment	s and Encour	nters			
	Facility: - All-	-		DS: 2009-04-01	to: 2009-04-21	🔛 🗆 Details	Search Prir	nt	
Practitioner	Time	Patient	ID	Chart	Encounter	Charges	Copays	Billed	Error
Totals for Black, E	Betty			2	136.57				
Grand Totals					2	136.57			
						L ₃			
Done									1.

The Insurance Distribution report shows you how many patients seen over a given time period use each kind of insurance.

😻 Patient Insurance Distribution - Mozilla Firefox				_ _ _ ×
<u>Eile E</u> dit <u>V</u> iew Hi <u>s</u> tory <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp				4 ⁴ 4 9 - 9 9 - 9
C X 🟠 http://localhost/openemr/interface/reports,	/insurance_allocation_report.php		☆ • Google	P
OpenEMR 🖂 🄀 Patient Insurance Distributi	ion 🛛			•
Patier	nt Insurance Di	stribution		
From: 2009-04-01	🖁 To: 2009-04-30 🔛	Refresh Export as CSV		
		43		
Primary Insurance	Charges	Visits	Patients	Pt %
Pacific Health	136	.57 1	1	100.0
Done				

The Indigent Patients report lists all encounters for patients that were seen without insurance. (None shown here.)

🐸 Indigent Patier	nts Report - Mozilla F	irefox						<u>_ </u>
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OpenEMR		🛛 🔀 Indige	nt Patients Report 🛛 🛛 🛛					•
			Indigent	Patients Report				
			Start Date: 2009-01-01	End Date: 2009-04-21	Search			
Patient	SSN	Invoice	Svc Date	Due Date		Amount	Paid	Balance
Totals								
				Ŀ,				
Done								li.

Billing Reports

From the main Billing page select 'Reports'.

😻 OpenEMR - Mozilla F	Firefo	ĸ								
<u>Eile E</u> dit <u>V</u> iew Hi <u>s</u> t	ory	<u>B</u> ookmarks <u>T</u> ools	<u>H</u> elp							
C :	×	🏠 🔀 http:	//localhost/opene	mr/interface/main/m	ain_screen.php	'auth=login		☆ ·	G - Google	P
Logged in: Administ	trator	(Default)					Active Patie	nt: None		April 21, 2009
🗹 Top 🛛 Bot 🗖 🔺	Bi	lling Report								
C Calendar C C Password C	Fro	m: 2009-04-21	12	To:		Show Unbilled (Only 🔽	Show Authorized Only	[Change View]	or [Export OFX]
C Admin C	IVi	ew Printable Rep		[Reports] [EOI		[View Log]		,		[Select All]
C Reports C C Ofc Notes C	<u> </u>			1			,	_		
C Fax/Scan C			Generate X	12 Generate	HCFA	/lark as Cleared	Re-Open	HCFA Margins: Left: 2	4 Top: 27	
C Addr Bk C C Chart Trk C										
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C Superbill C C Auth/notes C										
C New Pt C										
C Patient C C History C										
C Encounters										
C New Enctr C C Rx C										
C Immunize C C Documents C										
C Pt Report C C Pt Notes C										
C Pt Notes C C Transact C										
C Summary C C Encounter C										
C Charges C										
Active Patient:	1									
Active Encounter:										
Popups 🔽										
javascript:void window.op	pen('sl	_receipts_report.ph	p')							1.

This is the Cash Receipts report. It breaks down gross income by provider for a given time period.

🥹 Cash Receipts by Provider - Mozilla Firefox	
<u>File E</u> dit <u>V</u> iew Hi <u>s</u> tory <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp	
C X 🟠 🖾 http://localhost/openemr/interface/billing/sl_receipts_report.php	G Google
🖸 OpenEMR 🖂 🔀 Cash Receipts by Provider 🛛	•
Cash Receipts by Provider	
-All Facilities - -All Providers - Payment Date From: 2009-04-01 Image: To: 2009-04-30 Image: CPT: CPT: CPT: CPT: CPT: CPT: CPT: CPT	🗆 Details 🗖 Procedures
Practitioner Date	Received
Totals for Betty Black	120.00
Grand Totals	120.00
Done	1.

The user can also elect to see a detailed breakdown of cash receipts, itemizing each procedure for which a charge was made.

🕴 Cash Receipts by Provider - I	Mozilla Firefox									
<u>File E</u> dit <u>V</u> iew Hi <u>s</u> tory <u>B</u> oo	kmarks <u>T</u> ools <u>H</u> elp									
🔇 💽 • C 🗙 🏠	http://localhost/openemr/interface/billing/	'sl_receipts_report.php		☆ • Google	P					
OpenEMR	🛛 🔞 Cash Receipts by Provider				•					
Cash Receipts by Provider										
All Facilities –	– All Providers – 👤 Payment Date 👤	From: 2009-04-01	To: 2009-04-30 🔢 CPT:	ICD: 🔽 Details	☑ Procedures					
Practitioner	Date	Invoice	Procedure	Prof.	Clinic					
Betty Black	2009-04-21	1.23	99203	85.00						
	2009-04-21	1.23	99203	20.00						
	2009-04-28	1.23	99203	15.00						
Totals for Betty Black				120.00						
Grand Totals				120.00						
Done										

Patient Reports

When a patient is active within the system, the user has the option of generating a report for that specific patient. To do so, click on 'Pt Report' which is now visible in the navigation menu (found under 'Patient/Client – Medical Record' in Tree View).

🐸 OpenEMR - Mozilla F					
<u>File Edit View Hist</u>	ory <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp				
C :	🗙 🏠 🗵 http://localhost/openemr/inter	face/main/main_screen.ph	p?auth=login	☆ • Google	P
Logged in: Administ	rator (Default)	Acti	ve Patient: Rod Roark (1) DOB: 1985-08-06	Age: 24	April 21, 2009
C Oro Notes C A	Demographics (More) (Delete) Who Name: M DOB: 19 S.S: 11 Marital Status: M User Defined: Contact Address: 32 State: Country: US Emergency Phone: 50 Work Phone: 50	. Rod Roark 85-08-06 1-22-3333 arried 1 SW Capitol Hwy SA 1-222-3333 3-112-3334	ve Patient: Rod Roark (1) DOB: 1985-08-06 / External ID: 1 Sex: Male License/ID: 1234567 City: Portland Postal Code: 97219 Emergency Contact: Wife Home Phone: 503-456-7890 Mobile Phone: 971-564-7896	Age: 24 Balance Due Upcoming App New Appointment	: \$-0.00
C Documents C C Pt Report C	Contact Email: m Choices Provider: Be				-
C Transact C C Transact C C Summary C C Encounter C C Charges C	Medical Problems (uore) bronchitis Allergies (uore) pencillin Medications (uore) Claritin D	Notes(More)	-21 14:51 (cyan to cyan) New employer & insu	rance effective as of 5-1-2009.	
Active Patient: Rod Roark (1) Active Encounter: None Popups P Find: r by: Name ID SSN DOB	Claritin D Immunizations (use) 2009-04-21 - DT 1 Prescriptions Claritin D1 in tablet q.d.				
Done	I <u></u>				

The user can choose to include or omit a wide variety of patient information. When satisfied with your selections, click 'Generate Report'.



This produces a report including all the specified patient information.



🐸 OpenEMR - Mozilla I	Firefox		
<u>File E</u> dit <u>V</u> iew Hi <u>s</u> l	ory <u>B</u> ookmarks <u>I</u> ools <u>H</u> elp		
C	🗙 🏠 🔞 http://localhost/openemr/interface/main/main_screen.php?auth=login	☆ • Google	P
Logged in: Administ	rator (Default) Active Patient: Rod Roark (1) DOB: 1985-08	-06 Age: 24	April 21, 2009
🗹 Top 🛛 Bot 🗖 🔺			
C Calendar C	Billing Information:		
C Password C C Admin C	2009-04-17 : (CPT4) 99203 -		
C Reports C	2009-04-17 : (ICD9) 477.8 - Allergic rhinitis, other allergen		
C Ofc Notes C			
C Fax/Scan C			
C Addr Bk C C Chart Trk C	Patient Immunization:		
O Billing C	2009-04-21 - DT 1		
C Superbill C	•••••••••••••••••••••••••••••••••••••••		•••••
C Auth/notes C	Patient Notes:		
C New Pt C C Patient C	2009-04-21: 2009-04-21 14:51 (cyan to cyan) New employer & insurance effective as of 5-1-2009.		
C History C			
C Encounters C			
C New Enctr	Patient Transactions:		
CRX C Clissues C	2009-04-21:(Referral) See Dr. Green for lesion on scalp.		
C Immunize	2009-04-21:(Physician Request) request pre-authorization for air filtration system in patient home.		
C Documents C			••••••
Pt Report C	Issues		
C Pt Notes C C Transact C	Allergies:		
C Summary 💽	-	\mathbf{k}	
C Encounter	penicillin:	ř	
C Charges C	Medical Problems:		
	bronchitis:		
Active Patient:	[Diagnosis]		
Rod Roark (1) Active Encounter:	ICD9:477.8: Allergic rhinitis, other allergen		
None	New Detient Encounter		
Popups 🗾	New Patient Encounter		
Done			11

😻 OpenEMR - Mozilla Firefox			
<u>File E</u> dit <u>V</u> iew Hi <u>s</u> tory <u>B</u> ookmarks <u>T</u> ools <u>H</u> elp			
🕜 💽 🕑 🗙 🏠 🔯 http://localhost/openemr/interface/main/main_s	creen.php?auth=login	☆ • Google	P
Logged in: Administrator (Default)	Active Patient: Rod Roark (1) DOB: 1985-08-0	6 Age: 24 A	pril 21, 2009
✓ Top Bot ▲ ✓ Top Bot ▲ ✓ Calendar C Calendar C Calendar C Password C Admin C C Reports C C Reports C C Oft Notes C C Addr Bk C C Chart Trk C C Billing C C Addr Bk C C Chart Trk C C Billing C C Addr Bk C C Chart Trk C C Billing C C Addr Bk C Mew Enctr C C Insumize C C Inseact C			
Done			